

### WHAT IS INCLUDED IN THE COUNTER-TRAFFICKING DIRECTORY?

This directory gathers key facts and figures about human trafficking in different countries, which you can check before taking up your duties in the country you have newly been appointed to. It also contains useful contacts to refer the victim or potential victim you might identify according to his/her profile: s/he can be in need of immediate protection, need further counselling, wish to stay in the country of destination, or ask to return back to his/her home country. According to the option s/he chooses, s/he might be entitled to different assistance schemes.

### WHO SHOULD USE THE COUNTER-TRAFFICKING DIRECTORY?

This tool has been designed to help embassies and consulates staff in referring victims and potential victims of trafficking, and can be provided as a handy tool after the staff has been trained on how to identify a victim of trafficking. However, it can also be used by a large range of practitioners working with victims of trafficking, as it aims to facilitate transnational referrals.

### How to use the counter-trafficking directory?

The factsheets have been classified by continent. Each factsheet is one-page sized in order to provide selected information. You should contact national stakeholders in charge of counter-trafficking if you need more specific/updated information. You can click on the country you want to learn about on the "index" page to access the country's page directly.

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# AFRICA

## Algeria

### MAIN TRENDS AND FIGURES





- Transit country for Sub-Saharan African people en route to neighboring countries or Europe
- Main types of exploitation: forced labour (men and women), sexual exploitation (men)

### Assistance available and Main Stakeholders involved



- No governmental protective services
- Assistance mainly provided by NGOs and International organizations



### CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Algeria:

Email: scraggs@iom.int



### NATIONAL EMERGENCY HOTLINE

NADA Algeria : 3033

Phone: +213 (0) 23 7985

S.O.S. Femmes En Detresse:

(0) 21926076

Website: http://sosfemmesendetresse.org

Email: sosfemmes@hotmail.com

## Benin

### MAIN TRENDS AND FIGURES





- Main types of exploitation: sexual exploitation and domestic servitude
- Source country for: Kuwait, Dubaï, Nigeria, Gabon, Equatorial Guinea
- Destination country for : Filipino, Moroccan and Togolese



#### IOM Benin:

Address: Lot 1 Patte d'Oie (enceinte UNHCR) Phone: +229 6602 1443 Email: nafagnon@iom.int



### Assistance available and Main Stakeholders involved



 Plan International Bénin provides psychological support Phone: +229 21 30 39 51 / +229 21 30 64 97 Address: Carre 647, Rue 395 Aupiais -Area: CadjehounBoite Postale: 08 BP 699 -

Email: benin.co@plan-international.org

### UNICEF

Address : Avenue CENSAD - Face à Bénin Marina Hotel

Phone: 21.30.02.66/21.30.09.42

01 B.P. 2289 Recette Principale Cotonou

Email: cotonou@unicef.org

- Terre des Hommes: care and protection activities Phone: (+229) 2130 72 92
- Esam: protection and children reintegration
- Etoile Rouge :

Phone: +229 00229 95 01 01 95 / 21 30 52 37

Email: info@esamsolidarity.org

Office Central de Protection des Mineurs et de la Répression de la Traite des Etres Humains

## Egypt

### MAIN TRENDS AND FIGURES



 Main types of exploitation : sexual exploitation, forced labour, begging

More than 500 potential victims identified in 2015

- A source country for : Sri-Lanka and neighboring countries
- A destination country for : Syrian refugees, people from South and Southeast Asia and East Africa

### Assistance available and Main Stakeholders involved





- Medical recovery unit for trafficking victims at a Cairo hospital (operated by the Ministry of Health with international assistance)
- Department for Crime Prevention and Prevention of Criminality at the Ministry of the Interior



## CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Egypt:

Email: avrregypt@iom.int



### National Emergency Hotline

National Counter for Trafficking Hotline (National Council for Childhood & Motherhood):

## Morocco

### MAIN TRENDS AND FIGURES



- Main types of exploitation: sexual exploitation, forced labour, domestic servitude
- Main countries of origin: Ivory Coast, Democratic Republic of the Congo, Senegal, Nigeria, and Cameroon, Indonesia and the Philippines
- Source country for Europe and the Middle-East

### Assistance available and Main Stakeholders involved



 Assistance provided by IOM, with referral to specialized centers: the 'Ain Ghazal'center in the far East region of Oriental, or the Fez-based center "Initiative pour la Protection des Femmes".



## CONTACT FOR ASSISTED VOLUNTARY RETURN

### IOM Morocco:

Address: 11, rue Aït Ourir, « Pinède »,

Souissi, Rabat - Maroc Phone: +212 (0)5 37 65 28 81

Email:iomrabat@iom.int



## National Emergency Hotline

Not available

## Nigeria

### MAIN TRENDS AND FIGURES



- 943 victims identified in 2015
- Main types of exploitation: forced labour and sexual exploitation
- A source country for Central and West African countries, Middle East and Central Asia, Czech Republic, Italy and other European countries

### Assistance available and Main Stakeholders involved



- Assistance provided by the National Agency for the Prohibition of Trafficking in Persons and Other Related Matters (NAPTIP)
- Longer-term assistance provided at two shelters (operated by the Ministry of Women's Affairs and NGOs)
- Additional medical treatment provided in hospitals through agreement with NAPTIP



## CONTACT FOR ASSISTED VOLUNTARY RETURN

### IOM Nigeria:

 $Lagos\ of fice:$ 

Ms. Winnie Aideyan

Phone: + 234-8022-249-773

Abuja office:

Ms. Sunday Omoyeni

Phone: + 234-8140-671-127



## National Emergency Hotline

Not available

## Tunisia

### MAIN TRENDS AND FIGURES





- Types of exploitation in Tunisia: domestic servitude, forced labour
- Types of exploitation abroad : sexual exploitation, forced labour
- o Main countries of origin: Côte d'Ivoire, Mali, Senegal

### Assistance available and Main Stakeholders involved





- Assistance for victims/ single mothers : Association AMAL and association Beity
- Ministry of Social Affairs (and for Tunisian victims abroad : Office des Tunisiens à l'Etranger - OTE)



## CONTACT FOR ASSISTED VOLUNTARY RETURN

### IOM Tunisia:

Mrs. Hélène Le Goff (CT Project Manager) Ms. Imen Naija (CT Project Assistant) Address : 6 passage du Lac le Bourget,

Berges du Lac, 1053 – Tunis Phone : (+216) 71. 860. 312 /

(+216) 71. 961. 313 Email : CTTunis@iom.int



### National Emergency Hotline

Planned for 2017 through the National Commission against Trafficking

## Zimbabwe

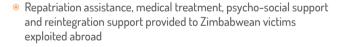
### MAIN TRENDS AND FIGURES





- A source country for South Africa, Botswana, Europe and the Middle East
- Main types of exploitation: forced labour, domestic servitude and sexual exploitation

### Assistance available and Main Stakeholders involved





- Anti-Trafficking Inter-Ministerial Committee
- o Coalition of Parliamentarians Against Trafficking
- UN agencies UNFPA, UN Women, ILO, UNICEF, UNCG, IOM
- Civil Society Organizations Musasa Project, Development Practitioners Network, YWCA, etc.



## CONTACT FOR ASSISTED VOLUNTARY RETURN

### **IOM Zimbabwe:**

Address:

4 Duthie Road, Alexandra Park,

Harare

Phone: +263 702485

Website: www.zimbabwe.iom.int.



## NATIONAL EMERGENCY HOTLINE

Not available

# **AMERICA**

## Argentina

### MAIN TRENDS AND FIGURES



- Estimated total number of VoTs identified:
   2110\*: 849 victims of forced labour (40%), 1261 victims of sexual exploitation (60%)
- Breakdown adult/children VoTs:1997 adults (95%), 113 minors (5%)
- Main countries of origin :
   Bolivia, Paraguay, Dominican Republic, Peru

\*source - National Program for Rescue. This number may include the total number of individuals encountered during anti-trafficking law enforcement raids, some of whom were likely in exploitative labour without force, fraud, or coercion.

### Assistance available and Main Stakeholders involved



Psychological, medical, social and legal assistance, emergency shelters and security, provided by the National Program for Rescue and Support to VoTs, until the victim's statement. Upon that moment, the Ministry of Social Development continues with the assistance. Each province has also a designated government entity responsible for coordinating victim protection at the local level.



## CONTACT FOR ASSISTED VOLUNTARY RETURN

### IOM Argentina:

Address : Callao 1046, Buenos Aires

Phone: +5411-48151035

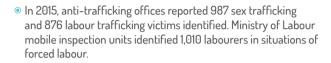
Website: http://www.argentina.iom.int/co/



### National Emergency Hotline

## Brazil

### MAIN TRENDS AND FIGURES





- Brazil is a source, transit, and destination country for sexual exploitation and forced labour. Brazilian women and children, and girls from other countries in the region, are exploited in domestic servitude with approximately 213,000 children employed as domestic workers in Brazil.
- Women and children from other parts of South America, and Brazilian women, children and transgender are exploited within the country in sex trafficking. Brazilians are also exploited in sex trafficking abroad, especially in Western Europe and China.

### Assistance available and Main Stakeholders involved



 Ministry of Justice at federal level; Local counter-trafficking committees at state level (nucleos); civil society networks



## CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Brazil:

Email: avrrbrasil@iom.int



### National Emergency Hotline

Toll free hotline (human rights abuses):

100

Toll free hotline (assistance for women):

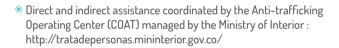
## Colombia

### MAIN TRENDS AND FIGURES



- 67 victims of trafficking have been officially identified in 2015
- Main type of exploitation : sexual exploitation

### Assistance available and Main Stakeholders involved





- Direct assistance includes: return assistance, safe and decent accommodation, medical assistance, access to psychological and legal counselling and assistance.
- Indirect assistance includes: projects and programmes allowing victims to access education, vocational training, funding for income-generating projects, long-term medical, psychological, and legal assistance.



## CONTACT FOR ASSISTED VOLUNTARY RETURN

- Ministry of Foreign affairs,

through consulates in countries of destination

- Ministry of Interior,

through the Anti-trafficking Operating Center (COAT)

Email: coordinacioncoat@mininterior.gov.co

- IOM Colombia

Email: calopez@iom.int



## NATIONAL EMERGENCY HOTLINE

## Costa Rica

### MAIN TRENDS AND FIGURES

- 3 victims officially identified by the government in 2015
- Origin, transit and destination country
- Main countries of origin :
  - Women from Nicaragua, Dominican Republic, and other Latin American countries
  - Men from Central America and Asian countries
- Main types of exploitation : sexual exploitation and forced labour

### Assistance available and Main Stakeholders involved

- Comprehensive assistance services: medical and psychological assistance, safe housing and immigration protection
  - Gestión de Tráfico Ilícito de Migrantes y Trata de Personas : (506) 2299-8037 / (506) 2299-8043
  - Dirección Policía Profesional de Migración : (506) 2299-8023
  - Fiscalía Adjunta contra la Trata de Personas y Tráfico Ilícito de Migrantes:
     (506) 2295-3901 / (506) 2295-3764
  - Instituto Nacional de las Mujeres : (506) 8833-5969
  - Patronato Nacional de la Infancia : (506) 2523-0891 / (506) 2222-8905
  - Fundación Rahab : (506) 2248-2095



## CONTACT FOR ASSISTED VOLUNTARY RETURN

### **IOM Costa Rica:**

Address: San José, La California, 150 meters west of the Embassy

of Nicaragua

Phone: (506) 2212-5328 Website: www.costarica.iom.int Email: mmatarrita@iom.int



## National Emergency Hotline



## Ecuador

### MAIN TRENDS AND FIGURES



- 72 victims identified in 2015
- Main types of exploitation: forced begging, sexual exploitation, domestic servitude, forced labour.
- Main countries of origin: Colombia, Peru, Dominican Republic, Venezuela, Haiti and Cuba

### Assistance available and Main Stakeholders involved



Phone: (593) 2 2 536 849

Email: info@fundacionalasdecolibri.org

Address : Ramón Valarezo N57-53 y Pedro Freile, Quito Website : http://www.fundacionalasdecolibri.org/



 System of Protection and Assistance to Victims, Witnesses and other Participants (SPAVT, in Spanish)



## CONTACT FOR ASSISTED VOLUNTARY RETURN

### - IOM Ecuador:

Address : Av. Mariana de Jesús 0E7-02

y Nuño Valderrama. Phone: +593 2 3934400 Website: http://www.oim.org.ec/



### National Emergency Hotline

To provide Information:

1800 DELITO (335426)

Emergency:



## Peru

### MAIN TRENDS AND FIGURES



- 699 potential trafficking victims identified by the Police in 2015
- Main types of exploitation : forced labour and sexual exploitation
- Trafficking trends in Peru available on : http://portal.mpfn.gob.pe/boletininformativo/infotratadepersonas

### Assistance available and Main Stakeholders involved



- Assistance available through:
  - Centro de Atención Legal y Psicosocial (CALP) Capital Humano y Social Alternativo Phone : (51-1) 446-5834 / 242-3625

Address: Calle Piura 750, Miraflores. Lima - Perú

- Unidad Central Protección a Víctimas y Testigos : +51 208-5555
- -Ministerio de Justicia y derechos Humanos : +51 204-8020
- Ministerio del Interior: +51 518-0000
- Ministerio de la Mujer y Poblaciones Vulnerables : 6261600
- Ministerio Público Fiscalía Especializada en Trata : +51 429-2877



## CONTACT FOR ASSISTED VOLUNTARY RETURN

### IOM Peru:

Address: Calle Miguel Seminario 320 piso 14 San Isidro Phone: (511) 6330000



### National Emergency Hotline

- Line:



option 1

## United States of America

### MAIN TRENDS AND FIGURES



- 1.726 victims identified in 2015
- Main types of exploitation : sexual exploitation and forced labour
- A source, transit and destination country (mainly for the citizens of Mexico and the Philippines)



## CONTACT FOR ASSISTED VOLUNTARY RETURN

### IOM USA:

Email : amahoney@iom.int Email : edarlington@iom.int

### Assistance available and Main Stakeholders involved



- Anti-Trafficking Coordination Team (ACTeam): NGOs, Department of Health and Human Services (HHS)
- Department of Justice (DOJ), Department of Homeland Security (DHS), and Department of Labor (DOL)
- Nationwide network of 153 NGOs receiving financial support from HHS



## NATIONAL EMERGENCY HOTLINE

"National Human Trafficking Resource Center" National Hotline :

1-888-3737-888

( http://traffickingresourcecenter.org/)

# ASIA-OCEANIA

## China.

### MAIN TRENDS AND FIGURES





- Main types of exploitation: forced labour, sexual exploitation. forced begging
- Source country for : Angola
- ® Destination country for : Cambodia, Myanmar, Vietnam, Laos, Mongolia, and the Democratic People's Republic of Korea

### Assistance available and Main Stakeholders involved



- Alleged assistance provided to victims through governmental shelters and access to vocational trainings and employment services
- Financial compensation and prosecution of traffickers allegedly possible through civil and criminal lawsuits



### CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM China:

Email: rfairbrother@iom.int Phone: +86 10 5979 9695



### NATIONAL EMERGENCY HOTLINE

The police rapid reaction number: 120



## Indonesia

### MAIN TRENDS AND FIGURES



- In 2015 IOM Indonesia has identified 1,322 VoTs, majority male fishermen originating from Myanmar, Cambodia and Laos but also cases of forced labour, mainly domestic workers who worked internally in Indonesia and/or overseas and victims of sexual exploitation (including 2 children).
- ® Labour exploitation, domestic servitude and sexual exploitation
- According to IOM Indonesia CT database, from January to December 2015, 9 children and 1,313 adults have been identified.
- Main countries of origin :
   Myanmar, Cambodia, Thailand and Laos (male fishermen)
   Cambodia (domestic worker), Kazakhstan (sexual exploitation)

### Assistance available and Main Stakeholders involved



- Shelters (Ministry of Social Affairs, Ministry of Women Empowerment and Child Protection, faith based organizations and NGOs)
- Medical and psycho social rehabilitation (IOM, Ministry of Health, Ministry of Social Affairs)
   Return and reintegration (IOM, BNP2TKI, Ministry of Foreign Affairs, Ministry of Social Affairs, local governments)



## CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Indonesia:

Address: Sampoerna Strategic Square, North Tower 12A Floor, Jl. Jend. Sudirman Kav 45-46. Jakarta

Email: CounterTraffickinginIndonesia@iom.int



Ministry of Women Empowerment and Child Protection:

www.kemenpppa.go.id (click Form Pengaduan Masyarakat) Hotline: +62 8123119001 +62 82125751234 (24 hours)

National Board for Placement and Protection of Indonesian Overseas Workers (BNP2TKI) Hotline: **0800 1000** (toll free, 24 hours) Email: halotki@bnp2tki.go.id / SMS: **7266** 

### Ministry of Foreign Affairs

http://perlindungan.kemlu.go.id/portal/home/pengaduan\_kasus

Hotline: +62 21 3813186 (working hours)

Ministry of Social Affairs

Hotline: +62 82111300911 (24 hours)

## Japan

### MAIN TRENDS AND FIGURES



- 54 victims identified in 2015 (49 adult/5 children)
- Main types of exploitation: sexual exploitation and forced labour
- Main countries of origin: South-East Asia (the Philippines, Thailand)

### Assistance available and Main Stakeholders involved







- Assistance available through NGOs and Private Shelters:
   HELP and Saalaa House of Women
- $\ensuremath{\,\circ\,}$  Legal assistance provided by volunteer lawyers groups
- Japan Network Against Trafficking in Persons (JNATIP) https://www.facebook.com/jnatip



## CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Japan:

Send message via :

http://www.iomjapan.org/infolib/infomation\_form.html

Phone:+81(0)3(3595)2487



### NATIONAL EMERGENCY HOTLINE

- Police:

110

- NGO Helplines:

03-3368-8855

045-914-7008

- Tokyo Regional Immigration Bureau:

03-5796-7112

## Kuwait

### MAIN TRENDS AND FIGURES



- Main types of exploitation : forced labour, domestic servitude and sexual exploitation
- Destination country for: South and Southeast Asian countries, Egypt, the Middle East, Ethiopia, Uganda, and Madagascar

### Assistance available and Main Stakeholders involved



- Medical and psychological care as well as assistance with repatriation provided at governmental shelter for runaway domestic workers
- Financial compensation of the victims and prosecution of traffickers allegedly possible through civil and criminal lawsuits



## CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Kuwait:

Email: etarkhan@iom.int



### National Emergency Hotline

Not available

## Pakistan -

### MAIN TRENDS AND FIGURES

- 15.153 victims identified in 2015
- Main types of exploitation : forced labour and sexual exploitation



- A source country for : Iran and Afghanistan
- Destination country for: Afghanistan, Bangladesh, Sri Lanka, China, Russia, Nepal, Iran, Uzbekistan, Azerbaijan and Myanmar
- Internal trafficking of Pakistanis victims is significant

### Assistance available and Main Stakeholders involved



Assistance to victims provided mainly by NGOs



## CONTACT FOR ASSISTED VOLUNTARY RETURN

### IOM Pakistan:

Address: House # 09, Street 06,

F-6/3 Islamabad.

Phone: +92512307841-57 (Ext 205)

Fax: +92512307859



### National Emergency Hotline

Not available

## Republic of Korea

### MAIN TRENDS AND FIGURES



Main types of exploitation : forced labour and sexual exploitation

 Main countries of origin: China, Democratic People's Republic of Korea, the Philippines, Vietnam, Indonesia, and other countries in Asia. the Middle East. and South America

### Assistance available and Main Stakeholders involved



 Assistance through public interest lawyer's group and shelters/ counselling center for migrant women



## CONTACT FOR ASSISTED VOLUNTARY RETURN

### IOM Korea:

Ms. Seonyoung LEE (Operation Assistant )
Phone: +82-70-4820-2751



## NATIONAL EMERGENCY HOTLINE

Center for women's hotline:

+82-1366 (24/365)

## Republic of Palau

### MAIN TRENDS AND FIGURES



- Main coutries of origin: The Philippines, Bangladesh, Nepal, China, Korea
- Main types of exploitation: forced labour, domestic servitude and debt bondage, sexual exploitation

### Assistance available and Main Stakeholders involved



- Assistance available through:
  - IOM Palau
  - Palau Red Cross



## CONTACT FOR ASSISTED VOLUNTARY RETURN

### IOM Palau:

Address : Suite 210 PDC Bldg Palau Koror, Palau 96940

Phone : 680 778 9186

### IOM RMI:

Pohnpei Head Office

Address: Suite 2G PohnUmpomp Building, PohnUmpomp Place, Nett Municipality

Pohnpei, 96941

Federated States of Micronesia Email: micronesiaenquiries@iom.int

Phone: (691) 320-8735.



### National Emergency Hotline

Not available

## - Republic of the Marshall Islands (RMI) -

### MAIN TRENDS AND FIGURES



- ® Main types of exploitation : sexual exploitation and forced labour
- Main countries of origin: RMI, China

### Assistance available and Main Stakeholders involved



Shelter, legal and humanitarian assistance provided through the Micronesian Legal Services Corporation and NGOs such as Women United Together, Youth to Youth in Health, Marshal Islands Red Cross Society, Humanity First, or the Salvation Army

### • Ministry of Justice :

Transnational Crime Unit: 692 625 3233 Division of Immigration: 692 625 8633

Attorney General's Office Criminal Division: 692 625 3244



## CONTACT FOR ASSISTED VOLUNTARY RETURN

### IOM RMI:

Pohnpei Head Office,

Address : Suite 2G PohnUmpomp Building, PohnUmpomp Place, Nett Municipality,

Pohnpei, 96941 -

Federated States of Micronesia Phone: (691) 320-8735

Majuro Sub Office,

Address: 2nd Floor Kabkondikdik

/ AC Apartments Delap, Majuro MH. 96960 -

Republic of the Marshall Islands Email: micronesiaenquiries@iom.int

Phone: (692) 625-4705



## - Thailand ——

### MAIN TRENDS AND FIGURES





- Main types of exploitation: sexual exploitation and forced labour
- A source country for: North America, Europe, Africa, Asia and the Middle East
- ® A destination country for: Myanmar, Laos, and Cambodia



## CONTACT FOR ASSISTED VOLUNTARY RETURN

### IOM Thailand:

Poonchailai Siriwattana,

Project Assistant, Counter Trafficking Unit

Email: psiriwattana@iom.int

### Assistance available and Main Stakeholders involved



 Assistance provided at regional trafficking shelters (managed by the Ministry of Social Development and Human Security)



## National Emergency Hotline

National Hotline:



## -The Federated States of Micronesia (FSM)-

### MAIN TRENDS AND FIGURES



- Main types of exploitation: sexual exploitation, domestic servitude, and forced labour (mainly in the hospitality and construction industries)
- Main countries of origin: the Philippines, FSM, South-East Asia

### Assistance available and Main Stakeholders involved



- I0M
- Department of Education

• Assistance available through:

- Department of Health and Social Affairs
- Every Home for Christ fellowship (faith based organization)
- Women's Council
- Attorney General Offices (FSM individual States)



## CONTACT FOR ASSISTED VOLUNTARY RETURN

### IOM FSM:

Address: Suite 2G PohnUmpomp Building, PohnUmpomp Place, Nett Municipality Pohnpei. 96941

Email: micronesiaenquiries@iom.int

Phone: (691) 320-8735.



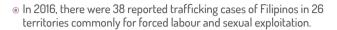
## National Emergency Hotline

National Police HT Hotline:

(691) 923 - 2000

## The Philippines

### MAIN TRENDS AND FIGURES





- From 2013 to 2016, 543 trafficked persons were assisted through the recovery and reintegration program of the department of Social Welfare and Development (DSWD).
- Source country for: Vietnam, Malaysia, Palau, Timor Leste, Republic of Korea, Japan, Papua New Guinea, Solomon Islands, United States of America, Saint Lucia, Morocco, Netherlands, Norway, Malta, Cyprus, Egypt, Israel, Jordan, Iraq, Kuwait, Afghanistan, Brunei, China (Taiwan, Hong Kong) and Czech Republic

### Assistance available and Main Stakeholders involved

 Recovery and Reintegration Program for Trafficked Persons (RRPTP) is a program under the DSWD which provides assistance to TIP survivors in form of livelihood, legal, psychological assistance, subsidies, etc.



- Temporary Shelter at Batis Center for Women: a partner NGO of IOM that accommodates Women TIP Survivors that needs temporary shelter upon return to the Philippines.
- Inter-Agency Council Against Trafficking (IACAT) is composed of government agencies and non-government representatives for the women, children and migrant sectors with mandates to protect and prosecute violations against trafficking in persons.



## CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM The Philippines:

Address: 28th floor Citibank Tower, 8741 Paseo de Roxas, 1226 Makati City

Phone: + 63.2.230.1999 Email: mnlops@iom.int



### National Emergency Hotline

### Actionline Against Human Trafficking:

Call:

(02) 1343

Email: 1343actionline@cfo.gov.ph Facebook: fb.com/1343Actionline Web: 1343actionline.ph

## ABS-CBN Lingkod Kapamilya Foundation Inc. (Bantay Bata 163)

Call :

163

Web: www.bantaybata163.com Email: bb163report@abs-cbn.com

(toll-free)

## -Turkmenistan -

### MAIN TRENDS AND FIGURES





- $\, \odot \,$  Main types of exploitation : forced labour and sexual exploitation
- A source country for : Russia and Turkey
- A transit and destination country



## CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Turkmenistan:

Phone: +99312 420817 Fax: +99312 420816

Email: ldinmedova@iom.int

### Assistance available and Main Stakeholders involved



- Assistance through NGOs and IOs
- Prosecutor General's Office and State Migration Service (SMS)



### National Emergency Hotline

"Ynam" Hotline in Ashgabat :

+99312463514

## Uzbekistan -

### MAIN TRENDS AND FIGURES



- 924 victims identified in 2015
- Main types of exploitation: forced labour and sexual exploitation
- A source country for : Kazakhstan, Russia, and Ukraine

### Assistance available and Main Stakeholders involved



 Assistance provided through NGOs and at a government-funded trafficking rehabilitation center

## 3

## National Emergency Hotline

Ministry of Internal Affairs of Uzbekistan Hotline :

+998 71 233 39 39

+998 71 233 22 33

### CONTACT FOR ASSISTED VOLUNTARY RETURN



IOM Uzbekistan:

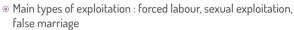
Phone : +998 71120 56 97 (Tashkent, UZ) Phone : +7 7172 696 553 (Astana, KZ)

Email: iomastana@iom.int Email: stoshbaev@iom.int

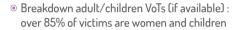
## Vietnam

### MAIN TRENDS AND FIGURES





Estimated total number of VoTs identified: 1,000 potential



Main countries of origin: Vietnam





- Initial Assistance provided by the Border Guard upon victim's return
- Reintegration assistance provided by Department of Social Vice Prevention at Central and Provincial Levels
- Other stakeholders involving: Women's Union, Legal Aid Department, Government and Non-government Shelters for victims of trafficking

### CONTACT FOR ASSISTED VOLUNTARY RETURN



IOM Vietnam:

Address : Level 12A, CMC Tower, Duy Tan, Cau Giay, Hanoi, Vietnam

Phone: 04-3736-6258 (ext. 114) / Fax: 04-3736-6259 Email: linhhoang@iom.int / Website: www.iom.int.vn



## NATIONAL EMERGENCY HOTLINE

Hotline for free counselling by the Department of Child Protection :

### 18001567

Hotline of the Ministry of Public Security on Counter-Trafficking:

### 06944193

Hotline of the Peace House for shelter and assistance for victims of trafficking and victims of domestic violence:

0946833380

OR

# EUROPE

## Albania

### MAIN TRENDS AND FIGURES



- 109 victims and potential victims identified in 2015
   (61 adults /48 children)
- Source and destination country
- Main types of exploitation: sexual exploitation, forced labour, child begging
- Main country of origin : Albania

### Assistance available and Main Stakeholders involved



- Shelter, medical, psychological assistance, legal counselling available through NGOs and Social Care centers.
- State Police Structures, Regional Offices of the SSS, Regional Directorates of Education and of Health, CPUs (Child Protection Units) in the municipalities.



## CONTACT FOR ASSISTED VOLUNTARY RETURN

### Ministry of Internal Affairs,

Office of the National Anti-Trafficking

Ministria e Punëve të Brendshme -

Address : Sheshi Skërnderbej, nr.3 - Tiranë

Phone: +355 4 2233540

Website: www.punetebrendshme.gov

.al/al/k-k-a-t

### Responsible Authority in Albania:

Autoriteti.pergjegjes@punetebrendshme.gov.al IOM Albania:

Address : Rruga "Ibrahim Rugova",

Nd. 42, H. 4 – Tirana Phone : +355 42 25 78 36 Email : infotirana@iom.int

### NATIONAL EMERGENCY HOTLINE - free hotline:





- The Android smartphone app called "Raporto! Shpeto" (Report! Save!) can be downloaded for free from the Google Play store and includes: Hotline direct dial, Map to services, Services database, Report trafficking and Knowledge center.

### **Austria**

#### MAIN TRENDS AND FIGURES

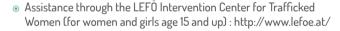




- Main types of exploitation: sexual exploitation, domestic servitude, forced labour, forced begging
- Main countries of origin: European Union countries (mainly Romania, Bulgaria, Hungary and Slovakia), but also Bosnia and Herzegovina, Serbia, Nigeria, the Philippines, China, Indonesia

#### Assistance available and Main Stakeholders involved







- $\, \odot \,$  MEN VIA (specialized center for trafficked men) : www.men-center.at
- Drehscheibe center of the Child and Youth Welfare of the City of Vienna (for unaccompanied foreign minors and trafficked children)
- Herzwerk (streetworking organization) : herzwerk-wien.com
- Solwodi (shelter for women wishing to leave prostitution): http://www.solwodi.at/



### CONTACT FOR ASSISTED VOLUNTARY RETURN

#### IOM Austria:

Email : iomvienna@iom.int Phone : +49 911 4300 0

#### Return counselling organizations:

LEFÖ Intervention Center for

Trafficked Women : Email : ibf@lefoe.at

Caritas Return Counselling : Verein Menschenrechte Österreich Federal Province of Carinthia



### NATIONAL EMERGENCY HOTLINE

Federal Criminal Intelligence Service:

+43-677-61343434

### Belarus

#### MAIN TRENDS AND FIGURES



- 263 victims identified by NGOs in 2015
- Main types of exploitation : sexual exploitation and forced labour
- Transit country
- A source country for : Germany, Poland, Russia and Turkey

#### Assistance available and Main Stakeholders involved



- Formal national referral mechanism adopted in 2015
- Temporary shelter and free medical services
- Assistance through NGOs and private shelters



#### CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Belarus:

E-mail: IOMMinskCTUnit@iom.int



#### National Emergency HOTLINE

National number: 113



For mobile telephone users of Velcom and MTS:

8 801201 5555

For international calls:

+375 162 21 8888

# Belgium

#### MAIN TRENDS AND FIGURES





- Main types of exploitation: Sexual exploitation, forced labour and forced begging
- Main countries of origin: Romania, Morocco, Bulgaria, Albania, Benin, Algeria, Belgium, Brazil, Pakistan, Serbia

#### Assistance available and Main Stakeholders involved



- Assistance includes: accommodation, psychosocial and medical assistance, legal counselling
- Assistance available in the 3 specialized reception centres :
  - Pag-Asa (Brussels)
  - Sürya (Liège, Wallonia)
  - Payoke (Antwerp, Flanders)
- Specific reception centres for unaccompanied minors :
  - Minor Ndako (Brussels)
  - Juna (Flanders)
  - Esperanto (Wallonia)



#### CONTACT FOR ASSISTED VOLUNTARY RETURN

#### **IOM** Belgium:

Ms. Elisabeth Palmero Phone: +32(0)22877422 Email: epalmero@iom.int



#### National Emergency HOTLINE

Pag-Asa : **04 232 40 30** 

Sürya:

02 511 64 64

Payoke:

03 201 16 90

# Bulgaria

#### MAIN TRENDS AND FIGURES





- Main types of exploitation : sexual exploitation, forced labour, forced begging
- Source country for: Spain, Sweden, Poland, Czech Republic, Bulgaria, Belgium, Italy and Ireland

#### Assistance available and Main Stakeholders involved



- Assistance through NGOs: A21 https://080020100.bg Animus Foundation, Puls Pernik, SOS Varna
- National Commission for combating trafficking in human beings



#### CONTACT FOR ASSISTED VOLUNTARY RETURN

#### IOM Bulgaria:

Ms. Tsvetelina Naydenova Phone: 00359 2 93 94 774 Mobile: 00359 884 60 29 87



#### NATIONAL EMERGENCY HOTLINE

IOM Hotline against trafficking:

+359 2 93 94 777

**Bulgarian National Human Trafficking** Resource Line:

+359 800 20 100

(from abroad)

**0800 20 100** (from Bulgaria)

### Croatia

#### MAIN TRENDS AND FIGURES





- Main type of exploitation : sexual exploitation
- Main countries of origin:
   Croatia (35), Bosnia and Herzegovina (2) Hungary (1)

#### Assistance available and Main Stakeholders involved



 Shelter, medical and psychological assistance as well as legal aid provided by Social services, the Croatian Red Cross, and the national NGO Network PETRA



## CONTACT FOR ASSISTED VOLUNTARY RETURN

#### IOM Croatia:

Address : Radnička cesta 417th floor

HR-10000 Zagreb Phone: +38514816 881 Fax: +38514816 879 Email: iomzagreb@iom.int

#### PETRA NGO:

Website: http://www.petra-nvo.net/



### NATIONAL EMERGENCY HOTLINE

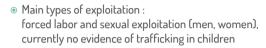
SOS:

0800 77 99

# Czech Republic

#### MAIN TRENDS AND FIGURES







- Sexual exploitation : Czech Republic, Romania, Moldova, Ukraine, Croatia, Nigeria, Vietnam, Bulgaria

- Forced labour: Czech Republic, Russia, Mongolia, the Philippines and Vietnam



### CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Czech Republic:

Phone : (+420) 233 37 01 60 Email : prague@iom.int

#### Assistance available and Main Stakeholders involved

- Eligibility to temporary and permanent residence permit if there is a cooperation with the Police, under given conditions
- Assistance: Shelter, social, psychological and medical support, legal counseling, return and reintegration



- Stakeholders:
  - NGOs and IO: La Strada, Caritas, IOM.
  - Governmental: Department for Crime Prevention and Prevention of Criminality at the Ministry of the Interior, Human Trafficking Department of the Organized Crime Unit of the Criminal Police and Investigation Service Office of the Police of the Czech Republic, Ministry of Labour and Social Affairs and Ministry of Education, Youth and Physical Training



#### National Emergency Hotline

La Strada SOS Hotline:

+420 222 71 71 71

### Denmark

#### MAIN TRENDS AND FIGURES



- 93 victims identified in 2015
- 25 children identified as victims since 2009
- Main types of exploitation: sexual exploitation, forced labour, forced criminality
- Main countries of origin: Nigeria, Romania, Thailand, Uganda, Brazil, Ghana and Vietnam.









- Housing provision or protected stay, health services, social, psychological and legal counselling
- Eligibility for a reintegration benefit upon return to country of origin/residence
- Assistance through NGOs and ministerial authorities, as well as the Danish Centre against Human Trafficking



## CONTACT FOR ASSISTED VOLUNTARY RETURN

#### IOM Denmark:

Address: UN City, Marmorvej 51, 2100 Copenhagen, Denmark. Phone: +45 45 33 53 92



#### National Emergency Hotline

The Danish Centre against Human Trafficking:

+45 70 20 25 50

### Finland

#### MAIN TRENDS AND FIGURES



- 89 victims assisted by the National Assistance System for victims of trafficking
- Main types of exploitation: labour exploitation (mainly in the restaurant and agriculture buisnesses), sexual exploitation
- Main country of origin : Nigeria

#### Assistance available and Main Stakeholders involved



- Assistance available through NGOs or municipalities: counselling and guidance, social assistance, health care services, income support, accommodation, interpreting services and legal counselling
- National Assistance System for Victims of trafficking located in the Joutseno Reception Centre in Lappeenranta



### CONTACT FOR ASSISTED VOLUNTARY RETURN

National Assistance System for victims of trafficking :

Phone : +358 2954 63177 Website : www.ihmiskauppa.fi

#### IOM Helsinki:

Address: Unioninkatu 13, 00130 Helsinki

Phone: +358 96841150



#### National Emergency Hotline

National Assistance System for victims of trafficking :

+358 2954 63177

### France

#### MAIN TRENDS AND FIGURES





- Main types of exploitation : sexual exploitation, forced labour, forced begging, domestic servitude
- Main countries of origin of victims: Albania, Brazil, Bulgaria, China, Morocco, Nigeria and Romania

#### Assistance available and Main Stakeholders involved





 Assistance (accommodation, medical care, legal assistance, etc.) through NGOs: National Network for the Assistance and Protection of Human Trafficking Victims (Ac.Sé network, gathering 70 partners) Website: http://www.acse-alc.org



#### CONTACT FOR ASSISTED VILLINTARY RETURN

French Office for Immigration and Integration (OFII):

Address: 48 rue de la Roquette, 75011 Paris

Phone: +33 (0) 155 28 19 40 Website: www.ofii.fr

IOM France: Ms. Fanny Ruinart Email: fruinart@iom.int Phone: +33 (0) 14044 0684/91



#### NATIONAL EMERGENCY HOTLINE

National Network for the Assistance and Protection of Human Trafficking Victims Hotline:

**0 825 009 907** (from France)

+ 33 (0) 4 92 15 10 51 (from abroad)

# Germany

#### MAIN TRENDS AND FIGURES





- Types of exploitation: forced labour and sexual exploitation (men, women and children)
- Main countries of origin of sexual exploitation victims:
   Bulgaria, Romania, Germany, Nigeria

#### Assistance available and Main Stakeholders involved



- Eligibility to temporary residence permit and, pending on case, possibility for asylum
- Assistance through the German NGO Network against Trafficking in Human Beings (KOK – 70 NGOs)
   Website: www.kok-gegen-menschenhandel.de



## CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Germany:

Phone: +49 911 4300 0



#### National Emergency Hotline

National violence against women hotline support :

+49 8000 116 016

### Greece

#### MAIN TRENDS AND FIGURES





- Main types of exploitation: sexual exploitation, forced labour, forced begging
- Main countries of origin for victims of sexual exploitation:
   Eastern Europe (Bulgaria, Romania, Russia), Albania, Greece,
   Nigeria and China

#### Assistance available and Main Stakeholders involved



- Eligibility to residence permit
- Assistance through NGOs (A21, ACT UP, HOPE SPOT, ASIS)
- Anti-Trafficking Unit of the Hellenic Police



### CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Greece:

Phone: +30 210 99 19 040



### National Emergency Hotline

Human Trafficking Resource Line:

1109

# Italy

#### MAIN TRENDS AND FIGURES





- Types of exploitation: sexual exploitation, forced labour, forced begging and forced criminality
- Main countries of origin for sexual exploitation and forced labour victims: Nigeria, Romania, Morocco, China
- Main countries of origin for forced begging and petty theft: children from Romania, Nigeria, Brazil, Morocco and Italy

#### Assistance available and Main Stakeholders involved



- Eligibility to temporary residence permit
- Assistance through NGOs and IOs: On the Road, IOM



### CONTACT FOR ASSISTED VOLUNTARY RETURN

RIRVA Network -Return Help Desk :

Email: info@reterirva.it Phone: 800722071



### National Emergency Hotline

National hotline against trafficking:

800 290 290

### Ireland

#### MAIN TRENDS AND FIGURES



- 78 victims of trafficking have been identified by authorities in 2015 (TIP report 2016), including 55 adults (35 women, 19 men, 1 transgender) and 23 children (17 girls, 6 boys).
- Main types of exploitation: sexual exploitation, forced labour, forced criminal activities
- Main countries of origin: Ireland, Romania, Nigeria, other Eastern European countries, Africa and South Asia.

#### Assistance available and Main Stakeholders involved



- The Anti-Human Trafficking Unit in the Department of Justice has primary responsibility for coordinating government policy and actions to maximize the effectiveness of national and international efforts.
- Accommodation is provided by the Reception and Integration Agency (RIA) of the Department of Justice, to persons who are EEA and foreign nationals.
- The Health Service Executive undertakes individualised Care Plans for victims of trafficking in human beings who have been notified to them by An Garda Siochána and with the consent of the victim. General health screening; referral to a doctor; mental health services; intervention regarding allowances, school fees, travel vouchers, housing supplement and legal support actions around housing, access to the labour market, vocational training and education are some of the services offered to VoTs.
- The Legal Aid Board provides free legal advice to VoTs.
- NGOs can provide VoTs with practical, emotional and psychological support and they can refer victims to other medical services. The Immigrant Council of Ireland and the Migrants Rights Centre of Ireland provide legal advice and support. Ruhama can also be of assistance to victims in their personal development.



### CONTACT FOR ASSISTED VOLUNTARY RETURN

#### IOM Ireland

 $Address: 116\ Lower\ Baggot\ St$ 

Dublin 2, Ireland

Website: www.iomireland.ie

Phone: 1800 406406 (free phone number)



# National Emergency Hotline

1800 25 00 25

### Latvia

#### MAIN TRENDS AND FIGURES





- Main types of exploitation: forced labour and sexual exploitation
- Latvia is a country of origin for forced labour, sexual exploitation and brokered mariages



### CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Latvia:

Phone: +371 67503627

#### Assistance available and Main Stakeholders involved



- Assistance available through NGOs and IO: Shelter "Safe house", RCW Marta, IOM - http://marta.lv
- Riga City Council Welfare Department, 3rd Division for Action against Trafficking in Human Beings
- Living on the Avails of Prostitution of the Organised Crime Enforcement Department of the Central Criminal Police Department of the State Police



### National Emergency Hotline

Hotline operated by Marta Center:

800 020 12

### Macedonia

#### MAIN TRENDS AND FIGURES



- 4 victims officially identified by the government in 2015,
   94 potential victims identified by NGOs
- Main type of exploitation : sexual exploitation
- o Main countries of origin: Macedonia, Afghanistan, Nigeria

#### Assistance available and Main Stakeholders involved



- Ministry of Interior, Ministry of Labour and Social Policy:
  - Coordinated assistance and protection to victims through the Office of the National Referral Mechanism
  - Center for Victims of Human Trafficking (CVHT)
- Assistance available through NGOs:
  - Association for action against violence and human trafficking "Open Gate La Strada"
  - For A Happy Childhood

### CONTACT FOR ASSISTED VOLUNTARY RETURN

Office of the National Referral Mechanism, Ministry of Labour and Social Policy Svetlana Cvetkovska, Office Coordinator

Phone: + 389 76 456 795 Email: nmuofficemk@yahoo.com

#### IOM Macedonia:

Address : St. Banja Lucka no.4, Skopje

Phone : + 389 2 3095 477 Email : iomskopje@iom.int

### National Emergency Hotline



- "Red Button" App to report victims electronically
- SOS line : | ++389 2 2777-070 | from Macedonia : |

0880011111

(operated by NGO Open Gate - La Strada)

### Moldova

#### MAIN TRENDS AND FIGURES



- 310 victims identified in 2015
- Main types of exploitation: sexual exploitation and forced labour

#### Assistance available and Main Stakeholders involved



- Assistance available for repatriated victims at Chisinau Assistance and Protection Center
- Shelter and medical, legal, and psychological assistance provided by the government, regardless of the victims' cooperation with law enforcement

#### CONTACT FOR ASSISTED VOLUNTARY RETURN



Ministry of Labour, Social Protection and Family -National Coordination Unit of the NRS

Phone: (+373 22) 727274

Email: coordonator.snr@mmpsf.gov.md

IOM Moldova : Ms. Irina Arap, 36/1, Ciuflea str. MD 2001 Chisinau Phone : (+373 22)232940 ext.119 / Mobile :. +373 692 79690



#### National Emergency Hotline

National hotline against trafficking:

0800 77 777

(from Moldova)

23.33.09 022

(from abroad)

Hotline in the Transnistria region :

0800 88888

### Poland

#### MAIN TRENDS AND FIGURES





- Main types of exploitation: forced sexual labour, forced labour, forced begging
- Main countries of origin for forced sexual labour and forced labour: Bulgaria, Romania, Ukraine and other European countries



### CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Poland:

Phone: (+48 22) 5389103

#### Assistance available and Main Stakeholders involved



- Eligibility to temporary residence permit and, pending on case, possibility for permanent residential permit
- Assistance through NGOs and IO:
   La Strada, Nobody's Children Foundation, IOM



#### National Emergency Hotline

National Intervention and Consultation Centre for Victims of Trafficking (KCIK) :

+48 22 628 01 20

# Portugal

#### MAIN TRENDS AND FIGURES



- According to the Observatory on Trafficking in Human Beings (OTSH), as the responsible body for the national monitoring system, 193 victims were registered in 2015 (135 national and foreigner victims in Portugal, 58 Portuguese abroad);
- From the 135 victims registered in Portugal: 116 adults, 18 children and 1 unknown:
- Main types of exploitation: forced labour and sexual exploitation;
- Main countries of origin: Romania, Brazil, Angola and Nigeria.





 Assistance is provided by non-governmental and governmental organizations (shelter, medical and psychological assistance, social support, legal counselling and assisted return are available as an option to all victims):

- There are three specialized shelters: two for women and their children and one for men:
- There are five specialized multidisciplinary teams managed by APF providing 24/7 assistance to victims: North, Center, Lisbon, Alentejo and Algarve;
- The National Network for Support and Protection, coordinated by the Commission for Citizenship and Gender Equality is active since 2013 and gathers the main stakeholders working on this field;



## CONTACT FOR ASSISTED VOLUNTARY RETURN

#### IOM Portugal:

Phone: +351 21 324 29 40 Email: iomlisbon@iom.int



### NATIONAL EMERGENCY

MULTIDISCIPLINARY TEAM (available 24h)

- North 918 654 101

918 654 104

CenterLisbon

913 858 556

- Alentejo **918 654 106** 

- Algarve **918 882 942** 

NATIONAL SOS MIGRANT HOTI INF

808 257 257

(PT only)

+351 218 106 191

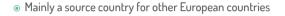
SOCIAL EMER-GENCY HOTLINE

144

(PT only)

### Romania

#### MAIN TRENDS AND FIGURES





- 880 Romanian victims identified in 2015 (trafficked internally and internationally)
- Breakdown adult/children: 66% women, nearly 36% minor girls
- Main types of exploitation : sexual exploitation and forced labour

#### Assistance available and Main Stakeholders involved



- Assistance through international and non- governmental organizations (counselling and assisted return as well as social, psychological, legal, and vocational assistance):
  - IOM, ADPARE Bucharest (Asociația pentru Dezvoltarea Practicilor Alternative de Reintegrare și Educatie),
  - Asociatia Pro Refugiu Bucharest,
  - Generatie Tanara Timisoara,
  - People to People Oradea,
  - Asociatia Betania Bacau,
  - Asociatia Global Help Craiova.



### CONTACT FOR ASSISTED VOLUNTARY RETURN

#### IOM Romania:

Address: 11 Viitorului Str., Bucharest 2, Romania, Phone: +40 21 211 45 65 Email: iombucarest@iom.int Website: www.oim.ro



#### NATIONAL EMERGENCY HOTLINE

0 800 800 678

### Russia

#### MAIN TRENDS AND FIGURES



- 5,000 estimated victims identified by experts in 2015
- Main types of exploitation : forced labour and sexual exploitation
- A source country for: Northeast Asia, Europe, Central Asia, Africa, United States and Middle East



### CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Russia:

Email:iommoscow@iom.int

#### Assistance available and Main Stakeholders involved



- Assistance provided by international organizations
- Shelter operated by the Russian Red Cross in St Petersburg
- Shelter for medium to long-term assistance and counselling in Moscow



# National Emergency Hotline

National hotline for migrants, refugees and VoT :

8-800-333-00-16

# Slovak Republic

#### MAIN TRENDS AND FIGURES







- Main types of exploitation: forced labour, sexual exploitation, forced begging, forced marriages
- Main destination countries: The UK, Germany, Ireland, Netherlands, Switzerland, Poland, Belgium, Austria
- Estimated to be also transit or destination country for victims of forced labour from Romania, Ukraine, Vietnam, Thailand, China, The Philippines
- Vulnerable groups :
  - Slovak women of Romani descent subjected to forced marriages combined with forced labour or sex trafficking
  - disabled people subjected to forced begging
  - homeless people exploited for forced labour
  - Slovak children of Romani descent subjected to sexual exploitation internally and forced criminal behavior in The UK



# CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Slovakia:

Phone: +421 02 5249 0511

Email: bratislavatrafficking@iom.int



#### National Emergency Hotline

National Hotline for Victims of Human Trafficking

+421 800 800 818

(operated 24/7)

#### Assistance available and Main Stakeholders involved



- National programme of support and protection for victims of human trafficking (provides assisted voluntary return and complex reintegration services incl. safe housing)
- IOM Slovakia, SKC Dotyk, Caritas Slovakia
- Ministry of Interior of the Slovak Republic



# Spain

#### MAIN TRENDS AND FIGURES







- Main countries of origin for sexual labour: Women from Eastern Europe (particularly Romania, Bulgaria, Ukraine, Russia, Hungary and Croatia), South America (particularly Paraguay, Brazil, Colombia, and Ecuador), China and Nigeria
- Main countries of origin for forced labour: Men and women from China, India, men from Romania (low criminal activities), men from Hungary (agriculture) and Pakistan (domestic service, textile, agricultural, construction, industrial and service industries)

#### Assistance available and Main Stakeholders involved





- Assistance through NGOs and IOs: APRAMP, Proyecto Esperanza and SICAR (run by the Sisters Adoratrices), Villa Teresita, ACCEM, MdM, Caritas, Fundacion Cruz Blanca, Red Cross Spain, APIP-ACAM, IOM
- National Rapporteur on Trafficking in Persons



### CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Spain:

Phone: +34 915943670



#### National Emergency Hotline

Instituto de la Mujer :

900 191 010

900 152 152

APRAMP 24H Hotline:

+34 609589479

Proyecto Esperanza 24H Hotline:

+34 607542515

Villa Teresita Madrid 24H Hotline:

+34 616097238

### Switzerland

#### MAIN TRENDS AND FIGURES



- 208 victims assisted in 2015
   (Swiss Federal Statistics' estimations)
- Main types of exploitation: sexual exploitation, forced labour, domestic servitude and child begging
- Main countries of origi n: Hungary, Romania, Bulgaria, Nigeria, Cameroun, Thailand, Brazil and the Dominican Republic

#### Assistance available and Main Stakeholders involved



- Advocacy and Support for Migrant Women and Victims of Trafficking (FIZ): specialized NGO based in Zurich (with shelters), www.fiz-info.ch, +41 44 436 90 00
- Au Coeur des Grottes: NGO based in Geneva (with shelter), www.coeur.ch, +41 22 338 24 80
- Astrée: NGO based in Lausanne (with shelter), www.astree.ch, +41 21 544 27 97
- Swiss Co-ordination Unit against Trafficking in Persons and Smuggling of Migrants (SCOTT): National Coordination Agency, http://www.ksmm.admin.ch/ksmm/en/home.html



### CONTACT FOR ASSISTED VOLUNTARY RETURN

#### **IOM** Switzerland:

Address: Thunstrasse 11, 3000 Bern 6

Phone: +41 31 350 82 13 Website: www.ch.iom.int



### National Emergency Hotline

National Hotline operated by the NGO Act212 :

840 212 212

(10am-6pm, Monday-Friday)

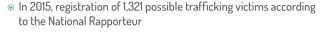
Hotline in Geneva:

0800 20 80 20

(2-6pm, Monday-Friday)

### The Netherlands

#### MAIN TRENDS AND FIGURES





- Types of exploitation: sexual exploitation, labour exploitation and forced illicit activities
- In 2015, an increase of the number of minor victims to 25%
- Main countries of origin: Netherlands, Bulgaria, Romania, Poland and Hungary

#### Assistance available and Main Stakeholders involved



- Eligibility to a temporary residence permit
- Shelter, social assistance, medical care & legal aid
- Main care coordinator : Comensha Website : http://mensenhandel.nl/



### CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM The Netherlands:

Phone: + 31 (0) 88 - 746 44 66 Website: www.iom-nederland.nl



### National Emergency Hotline

Comensha Helpdesk:

033 - 448 11 86

www.hoenuverder.info

### Ukraine

#### MAIN TRENDS AND FIGURES





- Main types of exploitation: sexual exploitation and forced labour
- Main countries of origin: Moldova, Vietnam, Central Asian countries
- A source country for : Russian Federation, Poland, Turkey

#### Assistance available and Main Stakeholders involved



 Assistance through governmental stakeholders, NGOs and IOs: shelter, social, psychological and medical support, legal counselling, professional training and access to employment

#### CONTACT FOR ASSISTED VOLUNTARY RETURN



#### IOM Ukraine:

Tatiana Netch - Email : tnetch@iom.int, Yulia Yatsenko - Email : yyatsenko@iom.int, Phone : +380 (044) 568-50-15 (Ext. 114, 118) Iryna Titarenko - Email : ititarenko@iom.int



### NATIONAL EMERGENCY HOTLINE

National Toll-Free Counter-Trafficking and Migrant Advice Hotline :

0 800 505 501

(free from landline phones on the territory of Ukraine)

**527** 

(free for clients of Kyivstar, MTS, Lifecell on the territory of Ukraine)

+38 (0352) 523952

(from abroad)

E-MAIL: CMAVN.TERNOPIL@@GMAIL.COM

# United Kingdom

#### MAIN TRENDS AND FIGURES



- o 3,266 potential victims identified in 2015 40% increase on 2014
- Main types of exploitation : forced labour and criminal exploitation
- Main countries of origin : Albania, Vietnam and Nigeria



### CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM UK:

Website: unitedkingdom.iom.int

#### Assistance available and Main Stakeholders involved



- Support and assistance to adult victims of human trafficking for a minimum of 45 days: accommodation, counselling, medical and psychological support
- Assistance is provided by the Salvation Army and 11 partner organisations (among which: the Medaille Trust, City Hearts, Migrant Help, Unseen UK) through a network of safe houses in 19 geographical locations across England and Wales.



#### National Emergency Hotline

National Hotline:

0800 0121 700

HTTPS://MODERNSLAVERY.CO.UK/NEED-HELP.HTML

New helpline and ressource center to be launched in 2016 by Unseen UK

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More information is available on

http://www.iomfrance.org/tact.

The opinions expressed herein are those of the authors and do not necessarily reflect the views of IOM, donors and partners.

Most of the figures included in the report are based on the 2016 Trafficking in Persons report published by the Department of State of the United States of America, that can be consulted on

https://www.state.gov/j/tip/rls/tiprpt/.

IOM is committed to the principle that humane and orderly migration benefits migrants and society. As an intergovernmental organization, IOM acts with its partners in the international community to: assist in meeting operational challenges of migration; advance understanding of migration issues; encourage social and economic development through migration; and work towards effective respect of the human dignity of migrants and their well-being.

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