

2016

COUNTER-TRAFFICKING DIRECTORY

FOR EMBASSIES & CONSULATES STAFF



International Organization for Migration (IOM)

WHAT IS INCLUDED IN THE COUNTER-TRAFFICKING DIRECTORY ?

This directory gathers key facts and figures about human trafficking in different countries, which you can check before taking up your duties in the country you have newly been appointed to. It also contains useful contacts to refer the victim or potential victim you might identify according to his/her profile: s/he can be in need of immediate protection, need further counselling, wish to stay in the country of destination, or ask to return back to his/her home country. According to the option s/he chooses, s/he might be entitled to different assistance schemes.

WHO SHOULD USE THE COUNTER-TRAFFICKING DIRECTORY ?

This tool has been designed to help embassies and consulates staff in referring victims and potential victims of trafficking, and can be provided as a handy tool after the staff has been trained on how to identify a victim of trafficking. However, it can also be used by a large range of practitioners working with victims of trafficking, as it aims to facilitate transnational referrals.

HOW TO USE THE COUNTER-TRAFFICKING DIRECTORY ?

The factsheets have been classified by continent. Each factsheet is one-page sized in order to provide selected information. You should contact national stakeholders in charge of counter-trafficking if you need more specific/updated information. You can click on the country you want to learn about on the “index” page to access the country’s page directly.

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AFRICA

Algeria

MAIN TRENDS AND FIGURES



- ◉ 1 victim officially identified in 2015
- ◉ Transit country for Sub-Saharan African people en route to neighboring countries or Europe
- ◉ Main types of exploitation: forced labour (men and women), sexual exploitation (men)



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Algeria :
Email : scraggs@iom.int

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- ◉ No governmental protective services
- ◉ Assistance mainly provided by NGOs and International organizations



NATIONAL EMERGENCY HOTLINE

NADA Algeria : **3033**

Phone : +213 (0) 23 7985

S.O.S. Femmes En Detresse :

(0) 21926076

Website : <http://sosfemmesendetresse.org>
Email : sosfemmes@hotmail.com

Benin

MAIN TRENDS AND FIGURES



- Estimated total number of VoTs identified : 131 potentials victims identified in 2015
- Main types of exploitation : sexual exploitation and domestic servitude
- Source country for : Kuwait, Dubaï, Nigeria, Gabon, Equatorial Guinea
- Destination country for : Filipino, Moroccan and Togolese



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Benin :

Address : Lot 1 Patte d'Oie
(enceinte UNHCR)

Phone : +229 6602 1443

Email : nafagnon@iom.int



NATIONAL EMERGENCY HOTLINE

Not available

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Plan International Bénin** provides psychological support
Phone : +229 21 30 39 51 / +229 21 30 64 97
Address : Carre 647, Rue 395 Aupiais -
Area : Cadjehoun Boite Postale : 08 BP 699 -
Email : benin.co@plan-international.org
- UNICEF**
Address : Avenue CENSAD - Face à Bénin Marina Hotel
Phone : 21.30.02.66/21.30.09.42
01 B.P. 2289 Recette Principale Cotonou
Email : cotonou@unicef.org
- Terre des Hommes** : care and protection activities
Phone : (+229) 21 30 72 92
- Esam** : protection and children reintegration
- Etoile Rouge** :
Phone : +229 00229 95 01 01 95 / 21 30 52 37
Email : info@esamsolidarity.org
- Office Central de Protection des Mineurs et de la Répression de la Traite des Etres Humains**

Egypt

MAIN TRENDS AND FIGURES



- ◉ More than 500 potential victims identified in 2015
- ◉ Main types of exploitation : sexual exploitation, forced labour, begging
- ◉ A source country for : Sri-Lanka and neighboring countries
- ◉ A destination country for : Syrian refugees, people from South and Southeast Asia and East Africa



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Egypt :
Email : avrregypt@iom.int

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- ◉ Shelter for female and child trafficking victims
- ◉ Medical recovery unit for trafficking victims at a Cairo hospital (operated by the Ministry of Health with international assistance)
- ◉ Department for Crime Prevention and Prevention of Criminality at the Ministry of the Interior



NATIONAL EMERGENCY HOTLINE

National Counter for Trafficking Hotline
(National Council for Childhood & Motherhood) :

16021

Morocco

MAIN TRENDS AND FIGURES



- ◉ Main types of exploitation: sexual exploitation, forced labour, domestic servitude
- ◉ Main countries of origin: Ivory Coast, Democratic Republic of the Congo, Senegal, Nigeria, and Cameroon, Indonesia and the Philippines
- ◉ Source country for Europe and the Middle-East



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Morocco :

Address : 11, rue Aït Ourir, « Pinède »,
Souissi, Rabat - Maroc
Phone : +212 (0)5 37 65 28 81
Email : iomrabat@iom.int

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- ◉ Assistance provided by IOM, with referral to specialized centers : the 'Ain Ghazal' center in the far East region of Oriental, or the Fez-based center "Initiative pour la Protection des Femmes".



NATIONAL EMERGENCY HOTLINE

Not available

Nigeria

MAIN TRENDS AND FIGURES



- 943 victims identified in 2015
- Main types of exploitation: forced labour and sexual exploitation
- A source country for Central and West African countries, Middle East and Central Asia, Czech Republic, Italy and other European countries

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Assistance provided by the National Agency for the Prohibition of Trafficking in Persons and Other Related Matters (NAPTIP)
- Longer-term assistance provided at two shelters (operated by the Ministry of Women's Affairs and NGOs)
- Additional medical treatment provided in hospitals through agreement with NAPTIP



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Nigeria :

Lagos office :

Ms. Winnie Aideyan

Phone : + 234-8022-249-773

Abuja office :

Ms. Sunday Omoyeni

Phone : + 234-8140-671-127



NATIONAL EMERGENCY HOTLINE

Not available

Tunisia

MAIN TRENDS AND FIGURES



- ◉ 31 victims identified in 2015
- ◉ Types of exploitation in Tunisia : domestic servitude, forced labour
- ◉ Types of exploitation abroad : sexual exploitation, forced labour
- ◉ Main countries of origin : Côte d'Ivoire, Mali, Senegal

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- ◉ Assistance for foreign victims in Tunisia : Caritas Tunisia, Terre d'Asile Tunisia
- ◉ Assistance for victims/ single mothers : Association AMAL and association Beity
- ◉ Ministry of Social Affairs (and for Tunisian victims abroad : Office des Tunisiens à l'Etranger – OTE)



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Tunisia :

Mrs. Hélène Le Goff (CT Project Manager)
Ms. Imen Naija (CT Project Assistant)
Address : 6 passage du Lac le Bourget,
Berges du Lac, 1053 – Tunis
Phone : (+216) 71. 860. 312 /
(+216) 71. 961. 313
Email : CTTunis@iom.int



NATIONAL EMERGENCY HOTLINE

Planned for 2017 through the National
Commission against Trafficking

Zimbabwe

MAIN TRENDS AND FIGURES



- ◉ A source, transit and destination country
- ◉ A source country for South Africa, Botswana, Europe and the Middle East
- ◉ Main types of exploitation: forced labour, domestic servitude and sexual exploitation



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Zimbabwe:

Address :

4 Duthie Road, Alexandra Park,
Harare

Phone : +263 702485

Website : www.zimbabwe.iom.int.

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- ◉ Repatriation assistance, medical treatment, psycho-social support and reintegration support provided to Zimbabwean victims exploited abroad
- ◉ Anti-Trafficking Inter-Ministerial Committee
- ◉ Coalition of Parliamentarians Against Trafficking
- ◉ UN agencies – UNFPA, UN Women, ILO, UNICEF, UNCG, IOM
- ◉ Civil Society Organizations – Musasa Project, Development Practitioners Network, YWCA, etc.



NATIONAL EMERGENCY HOTLINE

Not available

AMERICA

Argentina

MAIN TRENDS AND FIGURES



- Estimated total number of VoTs identified :
2110* : 849 victims of forced labour (40%), 1261 victims of sexual exploitation (60%)
- Breakdown adult/children VoTs :
1997 adults (95%), 113 minors (5%)
- Main countries of origin :
Bolivia, Paraguay, Dominican Republic, Peru

*source - National Program for Rescue. This number may include the total number of individuals encountered during anti-trafficking law enforcement raids, some of whom were likely in exploitative labour without force, fraud, or coercion.



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Argentina :

Address : Callao 1046, Buenos Aires

Phone : +5411-48151035

Website : <http://www.argentina.iom.int/co/>

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Psychological, medical, social and legal assistance, emergency shelters and security, provided by the National Program for Rescue and Support to VoTs, until the victim's statement. Upon that moment, the Ministry of Social Development continues with the assistance. Each province has also a designated government entity responsible for coordinating victim protection at the local level.



NATIONAL EMERGENCY HOTLINE

145

Brazil

MAIN TRENDS AND FIGURES



- ◉ In 2015, anti-trafficking offices reported 987 sex trafficking and 876 labour trafficking victims identified. Ministry of Labour mobile inspection units identified 1,010 labourers in situations of forced labour.
- ◉ Brazil is a source, transit, and destination country for sexual exploitation and forced labour. Brazilian women and children, and girls from other countries in the region, are exploited in domestic servitude with approximately 213,000 children employed as domestic workers in Brazil.
- ◉ Women and children from other parts of South America, and Brazilian women, children and transgender are exploited within the country in sex trafficking. Brazilians are also exploited in sex trafficking abroad, especially in Western Europe and China.

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- ◉ Ministry of Justice at federal level; Local counter-trafficking committees at state level (nucleos); civil society networks



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Brazil :

Email : avrrbrasil@iom.int



NATIONAL EMERGENCY HOTLINE

Toll free hotline (human rights abuses) :

100

Toll free hotline (assistance for women) :

180

Colombia

MAIN TRENDS AND FIGURES



- 67 victims of trafficking have been officially identified in 2015
- Main type of exploitation : sexual exploitation

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Direct and indirect assistance coordinated by the Anti-trafficking Operating Center (COAT) managed by the Ministry of Interior : <http://tratadepersonas.mininterior.gov.co/>
- Direct assistance includes :
return assistance, safe and decent accommodation, medical assistance, access to psychological and legal counselling and assistance.
- Indirect assistance includes :
projects and programmes allowing victims to access education, vocational training, funding for income-generating projects, long-term medical, psychological, and legal assistance.



CONTACT FOR ASSISTED VOLUNTARY RETURN

- Ministry of Foreign affairs,
through consulates in countries of destination

- Ministry of Interior,
through the Anti-trafficking Operating Center (COAT)
Email : coordinacioncoat@mininterior.gov.co

- IOM Colombia
Email : calopez@iom.int



NATIONAL EMERGENCY HOTLINE

018000522020

Costa Rica

MAIN TRENDS AND FIGURES



- 3 victims officially identified by the government in 2015
- Origin, transit and destination country
- Main countries of origin :
 - Women from Nicaragua, Dominican Republic, and other Latin American countries
 - Men from Central America and Asian countries
- Main types of exploitation : sexual exploitation and forced labour

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Comprehensive assistance services : medical and psychological assistance, safe housing and immigration protection
 - Gestión de Tráfico Ilícito de Migrantes y Trata de Personas : (506) 2299-8037 / (506) 2299-8043
 - Dirección Policía Profesional de Migración : (506) 2299-8023
 - Fiscalía Adjunta contra la Trata de Personas y Tráfico Ilícito de Migrantes : (506) 2295-3901 / (506) 2295-3764
 - Instituto Nacional de las Mujeres : (506) 8833-5969
 - Patronato Nacional de la Infancia : (506) 2523-0891 / (506) 2222-8905
 - Fundación Rahab : (506) 2248-2095



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Costa Rica :

Address : San José, La California,
150 meters west of the Embassy
of Nicaragua

Phone : (506) 2212-5328

Website : www.costarica.iom.int

Email : mmatarrita@iom.int



NATIONAL EMERGENCY HOTLINE

911

Ecuador

MAIN TRENDS AND FIGURES



- 72 victims identified in 2015
- Main types of exploitation : forced begging, sexual exploitation, domestic servitude, forced labour.
- Main countries of origin : Colombia, Peru, Dominican Republic, Venezuela, Haiti and Cuba



CONTACT FOR ASSISTED VOLUNTARY RETURN

- IOM Ecuador :

Address : Av. Mariana de Jesús OE7-02
y Nuño Valderrama.

Phone : +593 2 3934400

Website : <http://www.oim.org.ec/>

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Assistance available through NGO's, and in particular through :
Alas de Colibri
Phone : (593) 2 2 536 849
Email : info@fundacionalasdecolibri.org
Address : Ramón Valarezo N57- 53 y Pedro Freile, Quito
Website : <http://www.fundacionalasdecolibri.org/>
- National Police Crime Unit Against Trafficking in Persons and Smuggling of Migrants
- System of Protection and Assistance to Victims, Witnesses and other Participants (SPAVT, in Spanish)



NATIONAL EMERGENCY HOTLINE

To provide Information :

1800 DELITO (335426)

Emergency:

911

Peru

MAIN TRENDS AND FIGURES



- 699 potential trafficking victims identified by the Police in 2015
- Main types of exploitation : forced labour and sexual exploitation
- Trafficking trends in Peru available on :
<http://portal.mpfm.gob.pe/boletininformativo/infotratadepersonas>



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Peru :

Address : Calle Miguel
Seminario 320
piso 14 San Isidro
Phone : (511) 6330000

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Assistance available through:
 - Centro de Atención Legal y Psicosocial (CALP)
Capital Humano y Social Alternativo
Phone : (51-1) 446-5834 / 242-3625
Address : Calle Piura 750, Miraflores. Lima – Perú
 - Unidad Central Protección a Víctimas y Testigos : +51 208-5555
 - Ministerio de Justicia y derechos Humanos : +51 204-8020
 - Ministerio del Interior : +51 518-0000
 - Ministerio de la Mujer y Poblaciones Vulnerables : 6261600
 - Ministerio Público – Fiscalía Especializada en Trata : +51 429-2877



NATIONAL EMERGENCY HOTLINE

- Line :

1818 option 1

United States of America

MAIN TRENDS AND FIGURES



- 1,726 victims identified in 2015
- Main types of exploitation : sexual exploitation and forced labour
- A source, transit and destination country (mainly for the citizens of Mexico and the Philippines)



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM USA :

Email : amahoney@iom.int

Email : edarlington@iom.int

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Anti-Trafficking Coordination Team (ACTeam) : NGOs, Department of Health and Human Services (HHS)
- Department of Justice (DOJ), Department of Homeland Security (DHS), and Department of Labor (DOL)
- Nationwide network of 153 NGOs receiving financial support from HHS



NATIONAL EMERGENCY HOTLINE

"National Human Trafficking Resource Center" National Hotline :

1-888-3737-888

(<http://traffickingresourcecenter.org/>)

ASIA-OCEANIA

China

MAIN TRENDS AND FIGURES



- 65 victims identified in 2015
- Main types of exploitation : forced labour, sexual exploitation, forced begging
- Source country for : Angola
- Destination country for : Cambodia, Myanmar, Vietnam, Laos, Mongolia, and the Democratic People's Republic of Korea



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM China :

Email : rfairbrother@iom.int

Phone : +86 10 5979 9695

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Alleged assistance provided to victims through governmental shelters and access to vocational trainings and employment services
- Financial compensation and prosecution of traffickers allegedly possible through civil and criminal lawsuits



NATIONAL EMERGENCY HOTLINE

The police rapid reaction number : **120**

Indonesia

MAIN TRENDS AND FIGURES



- In 2015 IOM Indonesia has identified 1,322 VoTs, majority male fishermen originating from Myanmar, Cambodia and Laos but also cases of forced labour, mainly domestic workers who worked internally in Indonesia and/or overseas and victims of sexual exploitation (including 2 children).
- Labour exploitation, domestic servitude and sexual exploitation
- According to IOM Indonesia CT database, from January to December 2015, 9 children and 1,313 adults have been identified.
- Main countries of origin :
Myanmar, Cambodia, Thailand and Laos (male fishermen)
Cambodia (domestic worker), Kazakhstan (sexual exploitation)

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Shelters (Ministry of Social Affairs, Ministry of Women Empowerment and Child Protection, faith based organizations and NGOs)
- Medical and psycho social rehabilitation (IOM, Ministry of Health, Ministry of Social Affairs)
Return and reintegration (IOM, BNP2TKI, Ministry of Foreign Affairs, Ministry of Social Affairs, local governments)



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Indonesia :

Address : Sampoerna Strategic Square,
North Tower 12A Floor, Jl. Jend. Sudirman Kav
45-46 Jakarta

Email : CounterTraffickingInIndonesia@iom.int



NATIONAL EMERGENCY HOTLINE

Ministry of Women Empowerment and
Child Protection :

www.kemenpppa.go.id
(Click Form Pengaduan Masyarakat)

Hotline : **+62 8123119001**

+62 82125751234 (24 hours)

National Board for Placement and Protection
of Indonesian Overseas Workers (BNP2TKI)

Hotline : **0800 1000** (toll free, 24 hours)

Email : halotki@bnp2tki.go.id / SMS : **7266**

Ministry of Foreign Affairs

[http://perlindungan.kemlu.go.id/portal/
home/pengaduan_kasus](http://perlindungan.kemlu.go.id/portal/home/pengaduan_kasus)

Hotline : **+62 21 3813186** (working hours)

Ministry of Social Affairs

Hotline : **+62 82111300911** (24 hours)

Japan

MAIN TRENDS AND FIGURES



- 54 victims identified in 2015 (49 adult/5 children)
- Main types of exploitation : sexual exploitation and forced labour
- Main countries of origin : South-East Asia (the Philippines, Thailand)

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Rescue operations led by the Police and the Immigration Bureau
- Emergency Temporary Shelter and Basic Services provided by Japan Women's Consulting Centers (public shelters)
- Assistance available through NGOs and Private Shelters : HELP and Saalaa House of Women
- Legal assistance provided by volunteer lawyers groups
- Japan Network Against Trafficking in Persons (JNATIP) <https://www.facebook.com/jnatip>



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Japan :

Send message via :

http://www.iomjapan.org/infolib/information_form.html

Phone :+81 (0)3 (3595) 2487



NATIONAL EMERGENCY HOTLINE

- Police :

110

03-3368-8855

- NGO Helplines :

045-914-7008

- Tokyo Regional Immigration Bureau:

03-5796-7112

Kuwait

MAIN TRENDS AND FIGURES



- ⦿ Main types of exploitation : forced labour, domestic servitude and sexual exploitation
- ⦿ Destination country for : South and Southeast Asian countries, Egypt, the Middle East, Ethiopia, Uganda, and Madagascar



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Kuwait :
Email : etarkhan@iom.int

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- ⦿ Medical and psychological care as well as assistance with repatriation provided at governmental shelter for runaway domestic workers
- ⦿ Financial compensation of the victims and prosecution of traffickers allegedly possible through civil and criminal lawsuits



NATIONAL EMERGENCY HOTLINE

Not available

Pakistan

MAIN TRENDS AND FIGURES



- 15,153 victims identified in 2015
- Main types of exploitation : forced labour and sexual exploitation
- A source country for : Iran and Afghanistan
- Destination country for : Afghanistan, Bangladesh, Sri Lanka, China, Russia, Nepal, Iran, Uzbekistan, Azerbaijan and Myanmar
- Internal trafficking of Pakistanis victims is significant



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Pakistan :

Address : House # 09, Street 06,
F-6/3 Islamabad.

Phone : + 92 51 230 7841 - 57 (Ext 205)

Fax : + 92 51 230 7859

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Assistance to victims provided mainly by NGOs



NATIONAL EMERGENCY HOTLINE

Not available

Republic of Korea

MAIN TRENDS AND FIGURES



- ◎ Main types of exploitation : forced labour and sexual exploitation
- ◎ Main countries of origin : China, Democratic People's Republic of Korea, the Philippines, Vietnam, Indonesia, and other countries in Asia, the Middle East, and South America



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Korea :

Ms. Seonyoung LEE (Operation Assistant)
Phone : +82-70-4820-2751

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- ◎ Assistance through public interest lawyer's group and shelters/
counselling center for migrant women



NATIONAL EMERGENCY HOTLINE

Center for women's hotline :

+82-1366 (24/365)

Republic of Palau

MAIN TRENDS AND FIGURES



- ◎ Main countries of origin : The Philippines, Bangladesh, Nepal, China, Korea
- ◎ Main types of exploitation: forced labour, domestic servitude and debt bondage, sexual exploitation

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- ◎ Assistance available through :
 - IOM Palau
 - Palau Red Cross



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Palau :

Address : Suite 210 PDC Bldg Palau
Koror, Palau 96940
Phone : 680 778 9186

IOM RMI :

Pohnpei Head Office
Address : Suite 2G PohnUmpomp Building,
PohnUmpomp Place, Nett Municipality
Pohnpei, 96941
Federated States of Micronesia
Email : micronesiaenquiries@iom.int
Phone : (691) 320-8735.



NATIONAL EMERGENCY HOTLINE

Not available

— Republic of the Marshall Islands (RMI) —

MAIN TRENDS AND FIGURES



- ◉ Main types of exploitation : sexual exploitation and forced labour
- ◉ Main countries of origin : RMI, China

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- ◉ Shelter, legal and humanitarian assistance provided through the Micronesian Legal Services Corporation and NGOs such as Women United Together, Youth to Youth in Health, Marshal Islands Red Cross Society, Humanity First, or the Salvation Army
- ◉ Ministry of Justice :
Transnational Crime Unit : 692 625 3233
Division of Immigration : 692 625 8633
- ◉ Attorney General's Office Criminal Division : 692 625 3244



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM RMI :

Pohnpei Head Office,
Address : Suite 2G PohnUmpomp Building,
PohnUmpomp Place, Nett Municipality,
Pohnpei, 96941 -
Federated States of Micronesia
Phone : (691) 320-8735

Majuro Sub Office,
Address : 2nd Floor Kabkondikdik
/ AC Apartments
Delap, Majuro
MH, 96960 -
Republic of the Marshall Islands
Email : micronesiaenquiries@iom.int
Phone : (692) 625-4705



**NATIONAL EMERGENCY
HOTLINE** Not available

Thailand

MAIN TRENDS AND FIGURES



- ◉ 720 victims identified in 2015
- ◉ Main types of exploitation: sexual exploitation and forced labour
- ◉ A source country for: North America, Europe, Africa, Asia and the Middle East
- ◉ A destination country for: Myanmar, Laos, and Cambodia



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Thailand :

Poonchailai Siriwattana,
Project Assistant, Counter Trafficking Unit
Email : psiriwattana@iom.int

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- ◉ Assistance provided at regional trafficking shelters (managed by the Ministry of Social Development and Human Security)



NATIONAL EMERGENCY HOTLINE

National Hotline :

1300

-The Federated States of Micronesia (FSM)-

MAIN TRENDS AND FIGURES



- ◉ Main types of exploitation : sexual exploitation, domestic servitude, and forced labour (mainly in the hospitality and construction industries)
- ◉ Main countries of origin : the Philippines, FSM, South-East Asia



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM FSM :

Address : Suite 2G PohnUmpomp Building,
PohnUmpomp Place, Nett Municipality
Pohnpei, 96941

Email : micronesiaenquiries@iom.int
Phone : (691) 320-8735.

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- ◉ Assistance available through :
 - IOM
 - Department of Education
 - Department of Health and Social Affairs
 - Every Home for Christ fellowship (faith based organization)
 - Women's Council
 - Attorney General Offices (FSM individual States)



NATIONAL EMERGENCY HOTLINE

National Police HT Hotline :

(691) 923 - 2000

The Philippines

MAIN TRENDS AND FIGURES



- ◉ In 2016, there were 38 reported trafficking cases of Filipinos in 26 territories commonly for forced labour and sexual exploitation.
- ◉ From 2013 to 2016, 543 trafficked persons were assisted through the recovery and reintegration program of the department of Social Welfare and Development (DSWD).
- ◉ Source country for : Vietnam, Malaysia, Palau, Timor Leste, Republic of Korea, Japan, Papua New Guinea, Solomon Islands, United States of America, Saint Lucia, Morocco, Netherlands, Norway, Malta, Cyprus, Egypt, Israel, Jordan, Iraq, Kuwait, Afghanistan, Brunei, China (Taiwan, Hong Kong) and Czech Republic

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- ◉ Recovery and Reintegration Program for Trafficked Persons (RRPTP) is a program under the DSWD which provides assistance to TIP survivors in form of livelihood, legal, psychological assistance, subsidies, etc.
- ◉ Temporary Shelter at Batis Center for Women: a partner NGO of IOM that accommodates Women TIP Survivors that needs temporary shelter upon return to the Philippines.
- ◉ Inter-Agency Council Against Trafficking (IACAT) is composed of government agencies and non-government representatives for the women, children and migrant sectors with mandates to protect and prosecute violations against trafficking in persons.



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM The Philippines :

Address : 28th floor Citibank Tower,
8741 Paseo de Roxas, 1226 Makati City

Phone : + 63.2.230.1999

Email : mnlops@iom.int



NATIONAL EMERGENCY HOTLINE

Actionline Against Human Trafficking :

Call :

(02) 1343

Email : 1343actionline@cfo.gov.ph

Facebook : fb.com/1343Actionline

Web : 1343actionline.ph

ABS-CBN Lingkod Kapamilya Foundation Inc.
(Bantay Bata 163)

Call :

163

Web : www.bantaybata163.com

Email : bb163report@abs-cbn.com

(toll-free)

Turkmenistan

MAIN TRENDS AND FIGURES



- 12 victims identified by State, 40 identified by international organizations in 2015
- Main types of exploitation : forced labour and sexual exploitation
- A source country for : Russia and Turkey
- A transit and destination country



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Turkmenistan :

Phone : +99312 420817

Fax : +99312 420816

Email : Idinmedova@iom.int

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Assistance through NGOs and IOs
- Prosecutor General's Office and State Migration Service (SMS)



NATIONAL EMERGENCY HOTLINE

"Ynam" Hotline in Ashgabat :

+99312463514

Uzbekistan

MAIN TRENDS AND FIGURES



- ◎ 924 victims identified in 2015
- ◎ Main types of exploitation : forced labour and sexual exploitation
- ◎ A source country for : Kazakhstan, Russia, and Ukraine

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- ◎ Assistance provided through NGOs and at a government-funded trafficking rehabilitation center

CONTACT FOR ASSISTED VOLUNTARY RETURN



IOM Uzbekistan :

Phone : +998 71 120 56 97 (Tashkent, UZ)

Phone : +7 7172 696 553 (Astana, KZ)

Email : iomastana@iom.int

Email : stoshbaev@iom.int



NATIONAL EMERGENCY HOTLINE

Ministry of Internal Affairs of Uzbekistan
Hotline :

+998 71 233 39 39

+998 71 233 22 33

Vietnam

MAIN TRENDS AND FIGURES



- Estimated total number of VoTs identified : 1,000 potential victims of trafficking identified in 2015
- Main types of exploitation : forced labour, sexual exploitation, false marriage
- Breakdown adult/children VoTs (if available) : over 85% of victims are women and children
- Main countries of origin : Vietnam

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Initial Assistance provided by the Border Guard upon victim's return
- Reintegration assistance provided by Department of Social Vice Prevention at Central and Provincial Levels
- Other stakeholders involving : Women's Union, Legal Aid Department, Government and Non-government Shelters for victims of trafficking

CONTACT FOR ASSISTED VOLUNTARY RETURN



IOM Vietnam :

Address : Level 12A, CMC Tower, Duy Tan, Cau Giay, Hanoi, Vietnam

Phone : 04-3736-6258 (ext. 114) / Fax : 04-3736-6259

Email : linhhoang@iom.int / Website : www.iom.int.vn



NATIONAL EMERGENCY HOTLINE

Hotline for free counselling by the Department of Child Protection :

18001567

Hotline of the Ministry of Public Security on Counter-Trafficking :

06944193

Hotline of the Peace House for shelter and assistance for victims of trafficking and victims of domestic violence:

0946833380

OR

0437280936

EUROPE

Albania

MAIN TRENDS AND FIGURES



- 109 victims and potential victims identified in 2015 (61 adults /48 children)
- Source and destination country
- Main types of exploitation : sexual exploitation, forced labour, child begging
- Main country of origin : Albania

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Shelter, medical, psychological assistance, legal counselling available through NGOs and Social Care centers.
- State Police Structures, Regional Offices of the SSS, Regional Directorates of Education and of Health, CPUs (Child Protection Units) in the municipalities.



CONTACT FOR ASSISTED VOLUNTARY RETURN

Ministry of Internal Affairs,
Office of the National Anti-Trafficking
Coordinator
Ministria e Punëve të Brendshme –
Address : Sheshi Skënderbej, nr.3 – Tiranë
Phone : + 355 4 2233540
Website : www.punetebrendshme.gov.al/al/k-k-a-t

Responsible Authority in Albania :
Autoriteti.pergjegjes@punetebrendshme.gov.al
IOM Albania :
Address : Rruga “Ibrahim Rugova”,
Nd. 42, H. 4 – Tirana
Phone : +355 42 25 78 36
Email : infotirana@iom.int

NATIONAL EMERGENCY HOTLINE – free hotline : **116 006**



– The Android smartphone app called “Raporto! Shpeto” (Report! Save!) can be downloaded for free from the Google Play store and includes : Hotline direct dial, Map to services, Services database, Report trafficking and Knowledge center.

Austria

MAIN TRENDS AND FIGURES



- 301 victims identified in 2015
- Main types of exploitation : sexual exploitation, domestic servitude, forced labour, forced begging
- Main countries of origin : European Union countries (mainly Romania, Bulgaria, Hungary and Slovakia), but also Bosnia and Herzegovina, Serbia, Nigeria, the Philippines, China, Indonesia

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Accommodation, psychosocial, social, legal and health counselling
- Assistance through the LEFÖ Intervention Center for Trafficked Women (for women and girls age 15 and up) : <http://www.lefoe.at/>
- MEN VIA (specialized center for trafficked men) : www.men-center.at
- Drehscheibe center of the Child and Youth Welfare of the City of Vienna (for unaccompanied foreign minors and trafficked children)
- Herzwirk (streetworking organization) : herzwirk-wien.com
- Solwodi (shelter for women wishing to leave prostitution) : <http://www.solwodi.at/>



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Austria :

Email : iomvienna@iom.int

Phone : +49 911 4300 0

Return counselling organizations :

LEFÖ Intervention Center for

Trafficked Women :

Email : ibf@lefoe.at

Caritas Return Counselling :

Verein Menschenrechte Österreich

Federal Province of Carinthia



NATIONAL EMERGENCY HOTLINE

Federal Criminal Intelligence Service :

+43-677-61343434

Belarus

MAIN TRENDS AND FIGURES



- 263 victims identified by NGOs in 2015
- Main types of exploitation : sexual exploitation and forced labour
- Transit country
- A source country for : Germany, Poland, Russia and Turkey



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Belarus :

E-mail : IOMMinskCTUnit@iom.int

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Formal national referral mechanism adopted in 2015
- Temporary shelter and free medical services
- Assistance through NGOs and private shelters



NATIONAL EMERGENCY HOTLINE

National number : **113**

For mobile telephone users of Velcom and MTS :

8 801201 5555

For international calls :

+375 162 21 8888

Belgium

MAIN TRENDS AND FIGURES



- 152 victims identified in 2015
- Main types of exploitation : Sexual exploitation, forced labour and forced begging
- Main countries of origin : Romania, Morocco, Bulgaria, Albania, Benin, Algeria, Belgium, Brazil, Pakistan, Serbia



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Belgium :

Ms. Elisabeth Palmero

Phone : +32(0)22877422

Email : epalmero@iom.int

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Assistance includes : accommodation, psychosocial and medical assistance, legal counselling
- Assistance available in the 3 specialized reception centres :
 - Pag-Asa (Brussels)
 - Sürya (Liège, Wallonia)
 - Payoke (Antwerp, Flanders)
- Specific reception centres for unaccompanied minors :
 - Minor Ndako (Brussels)
 - Juna (Flanders)
 - Esperanto (Wallonia)



NATIONAL EMERGENCY HOTLINE

Pag-Asa : **04 232 40 30**

Sürya : **02 511 64 64**

Payoke : **03 201 16 90**

Bulgaria

MAIN TRENDS AND FIGURES



- 24 victims identified by IOM in 2016, 35 victims in 2015
- Main types of exploitation : sexual exploitation, forced labour, forced begging
- Source country for : Spain, Sweden, Poland, Czech Republic, Bulgaria, Belgium, Italy and Ireland



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Bulgaria :

Ms. Tsvetelina Naydenova

Phone : 00359 2 93 94 774

Mobile : 00359 884 60 29 87

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Assistance through NGOs : A21 <https://080020100.bg>
Animus Foundation , Puls Pernik, SOS Varna
- National Commission for combating trafficking in human beings



NATIONAL EMERGENCY HOTLINE

IOM Hotline against trafficking :

+359 2 93 94 777

Bulgarian National Human Trafficking
Resource Line :

+359 800 20 100 (from abroad)

0800 20 100 (from Bulgaria)

Croatia

MAIN TRENDS AND FIGURES



- 38 victims identified in 2015 (34 adults, 4 children)
- Main type of exploitation : sexual exploitation
- Main countries of origin :
Croatia (35), Bosnia and Herzegovina (2) Hungary (1)

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Shelter, medical and psychological assistance as well as legal aid provided by Social services, the Croatian Red Cross, and the national NGO Network PETRA



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Croatia :

Address : Radnička cesta 41 7th floor
HR-10000 Zagreb
Phone : +385 1 4816 881
Fax : +385 1 4816 879
Email : iomzagreb@iom.int

PETRA NGO :

Website : <http://www.petra-nvo.net/>



NATIONAL EMERGENCY HOTLINE

SOS :

0800 77 99

Czech Republic

MAIN TRENDS AND FIGURES



- 67 victims identified in 2014
- Main types of exploitation :
forced labor and sexual exploitation (men, women),
currently no evidence of trafficking in children
- Main countries of origin :
 - Sexual exploitation : Czech Republic, Romania, Moldova, Ukraine, Croatia, Nigeria, Vietnam, Bulgaria
 - Forced labour: Czech Republic, Russia, Mongolia, the Philippines and Vietnam



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Czech Republic :
Phone : (+420) 233 37 01 60
Email : prague@iom.int

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Eligibility to temporary and permanent residence permit
if there is a cooperation with the Police, under given conditions
- Assistance : Shelter, social, psychological and medical support,
legal counseling, return and reintegration
- Stakeholders :
 - NGOs and IO : La Strada, Caritas, IOM.
 - Governmental : Department for Crime Prevention and Prevention of Criminality at the Ministry of the Interior, Human Trafficking Department of the Organized Crime Unit of the Criminal Police and Investigation Service Office of the Police of the Czech Republic, Ministry of Labour and Social Affairs and Ministry of Education, Youth and Physical Training



NATIONAL EMERGENCY HOTLINE

La Strada SOS Hotline :

+420 222 71 71 71

Denmark

MAIN TRENDS AND FIGURES



- 93 victims identified in 2015
- 25 children identified as victims since 2009
- Main types of exploitation: sexual exploitation, forced labour, forced criminality
- Main countries of origin: Nigeria, Romania, Thailand, Uganda, Brazil, Ghana and Vietnam.



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Denmark :

Address : UN City, Marmorvej 51,
2100 Copenhagen, Denmark.
Phone : +45 45 33 53 92

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Assisted return and re-integration available
- Possibility to apply for asylum if persecution is feared in the country of origin
- Housing provision or protected stay, health services, social, psychological and legal counselling
- Eligibility for a reintegration benefit upon return to country of origin/residence
- Assistance through NGOs and ministerial authorities, as well as the Danish Centre against Human Trafficking



NATIONAL EMERGENCY HOTLINE

The Danish Centre against
Human Trafficking :

+45 70 20 25 50

Finland

MAIN TRENDS AND FIGURES



- 89 victims assisted by the National Assistance System for victims of trafficking
- Main types of exploitation : labour exploitation (mainly in the restaurant and agriculture businesses), sexual exploitation
- Main country of origin : Nigeria

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Assistance available through NGOs or municipalities : counselling and guidance, social assistance, health care services, income support, accommodation, interpreting services and legal counselling
- National Assistance System for Victims of trafficking – located in the Joutseno Reception Centre in Lappeenranta



CONTACT FOR ASSISTED VOLUNTARY RETURN

National Assistance System
for victims of trafficking :
Phone : +358 2954 63177
Website : www.ihmiskauppa.fi

IOM Helsinki :
Address : Unioninkatu 13, 00130 Helsinki
Phone : +358 96841150



NATIONAL EMERGENCY HOTLINE

National Assistance System
for victims of trafficking :

+358 2954 63177

France

MAIN TRENDS AND FIGURES



- 92 victims identified in 2015
- Main types of exploitation : sexual exploitation, forced labour, forced begging, domestic servitude
- Main countries of origin of victims : Albania, Brazil, Bulgaria, China, Morocco, Nigeria and Romania



CONTACT FOR ASSISTED VOLUNTARY RETURN

French Office for Immigration and Integration (OFII) :

Address : 48 rue de la Roquette, 75011 Paris

Phone : +33 (0) 1 55 28 19 40

Website : www.ofii.fr

IOM France : Ms. Fanny Ruinart

Email : fruinart@iom.int

Phone : +33 (0) 1 40 44 06 84 / 91

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Eligibility to residence permit
- Assistance (accommodation, medical care, legal assistance, etc.) through NGOs : National Network for the Assistance and Protection of Human Trafficking Victims (Ac.Sé network, gathering 70 partners)
Website : <http://www.acse-alc.org>



NATIONAL EMERGENCY HOTLINE

National Network for the Assistance and Protection of Human Trafficking Victims
Hotline :

0 825 009 907 (from France)

+ 33 (0) 4 92 15 10 51 (from abroad)

Germany

MAIN TRENDS AND FIGURES



- 583 victims identified
- Types of exploitation : forced labour and sexual exploitation (men, women and children)
- Main countries of origin of sexual exploitation victims : Bulgaria, Romania, Germany, Nigeria



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Germany :
Phone : +49 911 4300 0

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Eligibility to temporary residence permit and, pending on case, possibility for asylum
- Assistance through the German NGO Network against Trafficking in Human Beings (KOK – 70 NGOs)
Website : www.kok-gegen-menschenhandel.de



NATIONAL EMERGENCY HOTLINE

National violence against women
hotline support :

+49 8000 116 016

Greece

MAIN TRENDS AND FIGURES



- 57 potential victims identified in 2015
- Main types of exploitation : sexual exploitation, forced labour, forced begging
- Main countries of origin for victims of sexual exploitation : Eastern Europe (Bulgaria, Romania, Russia), Albania, Greece, Nigeria and China



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Greece :

Phone : +30 210 99 19 040

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Eligibility to residence permit
- Assistance through NGOs (A21, ACT UP, HOPE SPOT, ASIS)
- Anti-Trafficking Unit of the Hellenic Police



NATIONAL EMERGENCY HOTLINE

Human Trafficking Resource Line :

1109

Italy

MAIN TRENDS AND FIGURES



- Approximately 800 victims identified in 2015
- Types of exploitation: sexual exploitation, forced labour, forced begging and forced criminality
- Main countries of origin for sexual exploitation and forced labour victims : Nigeria, Romania, Morocco, China
- Main countries of origin for forced begging and petty theft : children from Romania, Nigeria, Brazil, Morocco and Italy



CONTACT FOR ASSISTED VOLUNTARY RETURN

RIRVA Network -
Return Help Desk :
Email : info@reterirva.it
Phone : 800722071

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Eligibility to temporary residence permit
- Assistance through NGOs and IOs : On the Road, IOM



NATIONAL EMERGENCY HOTLINE

National hotline against trafficking :

800 290 290

Ireland

MAIN TRENDS AND FIGURES



- 78 victims of trafficking have been identified by authorities in 2015 (TIP report 2016), including 55 adults (35 women, 19 men, 1 transgender) and 23 children (17 girls, 6 boys).
- Main types of exploitation: sexual exploitation, forced labour, forced criminal activities
- Main countries of origin: Ireland, Romania, Nigeria, other Eastern European countries, Africa and South Asia.

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- The Anti-Human Trafficking Unit in the Department of Justice has primary responsibility for coordinating government policy and actions to maximize the effectiveness of national and international efforts.
- Accommodation is provided by the Reception and Integration Agency (RIA) of the Department of Justice, to persons who are EEA and foreign nationals.
- The Health Service Executive undertakes individualised Care Plans for victims of trafficking in human beings who have been notified to them by An Garda Síochána and with the consent of the victim. General health screening; referral to a doctor; mental health services; intervention regarding allowances, school fees, travel vouchers, housing supplement and legal support actions around housing, access to the labour market, vocational training and education are some of the services offered to VoTs.
- The Legal Aid Board provides free legal advice to VoTs.
- NGOs can provide VoTs with practical, emotional and psychological support and they can refer victims to other medical services. The Immigrant Council of Ireland and the Migrants Rights Centre of Ireland provide legal advice and support. Ruhama can also be of assistance to victims in their personal development.



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Ireland

Address : 116 Lower Baggot St
Dublin 2, Ireland

Website : www.iomireland.ie

Phone : 1800 406406 (free phone number)



NATIONAL EMERGENCY HOTLINE

1800 25 00 25

Latvia

MAIN TRENDS AND FIGURES



- 8 victims identified in 2015
- Main types of exploitation: forced labour and sexual exploitation
- Latvia is a country of origin for forced labour, sexual exploitation and brokered marriages



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Latvia :

Phone : +371 67503627

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Assistance available through NGOs and IO: Shelter "Safe house", RCW Marta, IOM - <http://marta.lv>
- Riga City Council Welfare Department, 3rd Division for Action against Trafficking in Human Beings
- Living on the Avails of Prostitution of the Organised Crime Enforcement Department of the Central Criminal Police Department of the State Police



NATIONAL EMERGENCY HOTLINE

Hotline operated by Marta Center :

800 020 12

Macedonia

MAIN TRENDS AND FIGURES



- 4 victims officially identified by the government in 2015, 94 potential victims identified by NGOs
- Main type of exploitation : sexual exploitation
- Main countries of origin : Macedonia, Afghanistan, Nigeria



CONTACT FOR ASSISTED VOLUNTARY RETURN

Office of the National Referral Mechanism,
Ministry of Labour and Social Policy Svetlana
Cvetkovska, Office Coordinator
Phone : + 389 76 456 795
Email : nmuofficemk@yahoo.com

IOM Macedonia :

Address : St. Banja Lucka no.4, Skopje
Phone : + 389 2 3095 477
Email : iomskopje@iom.int

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Ministry of Interior , Ministry of Labour and Social Policy :
 - Coordinated assistance and protection to victims through the Office of the National Referral Mechanism
 - Center for Victims of Human Trafficking (CVHT)
- Assistance available through NGOs :
 - Association for action against violence and human trafficking "Open Gate La Strada"
 - For A Happy Childhood

NATIONAL EMERGENCY HOTLINE



- "Red Button" App – to report victims electronically

- SOS line : **++389 2 2777-070**

- from Macedonia : **088001111**

(operated by NGO Open Gate – La Strada)

Moldova

MAIN TRENDS AND FIGURES



- 310 victims identified in 2015
- Main types of exploitation : sexual exploitation and forced labour

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Assistance available for repatriated victims at Chisinau Assistance and Protection Center
- Shelter and medical, legal, and psychological assistance provided by the government, regardless of the victims' cooperation with law enforcement

CONTACT FOR ASSISTED VOLUNTARY RETURN



Ministry of Labour, Social Protection and Family -
National Coordination Unit of the NRS
Phone : (+373 22) 727274
Email : coordonator.snr@mmpsf.gov.md

IOM Moldova : Ms. Irina Arap, 36/1, Ciuflea str. MD 2001 Chisinau
Phone : (+373 22)232940 ext.119 / Mobile : +373 692 79690



NATIONAL EMERGENCY HOTLINE

National hotline against trafficking :

0800 77 777 (from Moldova)

23.33.09 022 (from abroad)

Hotline in the Transnistria region :

0800 88888

Poland

MAIN TRENDS AND FIGURES



- 229 victims identified in 2015
- Main types of exploitation: forced sexual labour, forced labour, forced begging
- Main countries of origin for forced sexual labour and forced labour: Bulgaria, Romania, Ukraine and other European countries



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Poland :
Phone : (+48 22) 5389103

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Eligibility to temporary residence permit and, pending on case, possibility for permanent residential permit
- Assistance through NGOs and IO :
La Strada, Nobody's Children Foundation, IOM



NATIONAL EMERGENCY HOTLINE

National Intervention and Consultation
Centre for Victims of Trafficking (KCIK) :

+48 22 628 01 20

Portugal

MAIN TRENDS AND FIGURES



- According to the Observatory on Trafficking in Human Beings (OTSH), as the responsible body for the national monitoring system, 193 victims were registered in 2015 (135 national and foreigner victims in Portugal, 58 Portuguese abroad);
- From the 135 victims registered in Portugal: 116 adults, 18 children and 1 unknown;
- Main types of exploitation: forced labour and sexual exploitation;
- Main countries of origin: Romania, Brazil, Angola and Nigeria.



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Portugal:

Phone: +351 21 324 29 40

Email: iomlisbon@iom.int

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Assistance is provided by non-governmental and governmental organizations (shelter, medical and psychological assistance, social support, legal counselling and assisted return are available as an option to all victims);
- There are three specialized shelters: two for women and their children and one for men;
- There are five specialized multidisciplinary teams managed by APF providing 24/7 assistance to victims: North, Center, Lisbon, Alentejo and Algarve;
- The National Network for Support and Protection, coordinated by the Commission for Citizenship and Gender Equality is active since 2013 and gathers the main stakeholders working on this field;



NATIONAL EMERGENCY HOTLINE

MULTIDISCIPLINARY TEAM
(available 24h)

- North **918 654 101**
- Center **918 654 104**
- Lisbon **913 858 556**
- Alentejo **918 654 106**
- Algarve **918 882 942**

NATIONAL SOS
MIGRANT HOTLINE

808 257 257

(PT only)

+351 218 106 191

SOCIAL EMERGENCY
HOTLINE

144

(PT only)

Romania

MAIN TRENDS AND FIGURES



- Mainly a source country for other European countries
- 880 Romanian victims identified in 2015 (trafficked internally and internationally)
- Breakdown adult/children : 66% women, nearly 36% minor girls
- Main types of exploitation : sexual exploitation and forced labour



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Romania :

Address : 11 Viitorului Str.,

Bucharest 2, Romania,

Phone : +40 21 211 45 65

Email : iombucarest@iom.int

Website : www.oim.ro

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Assistance through international and non- governmental organizations (counselling and assisted return as well as social, psychological, legal, and vocational assistance) :
 - IOM, ADPARE Bucharest (Asociația pentru Dezvoltarea Practicilor Alternative de Reintegrare si Educatie),
 - Asociația Pro Refugiu Bucharest,
 - Generatie Tanara Timisoara,
 - People to People Oradea,
 - Asociația Betania Bacau,
 - Asociația Global Help Craiova.



NATIONAL EMERGENCY HOTLINE

0 800 800 678

Russia

MAIN TRENDS AND FIGURES



- 5,000 estimated victims identified by experts in 2015
- Main types of exploitation : forced labour and sexual exploitation
- A source country for : Northeast Asia, Europe, Central Asia, Africa, United States and Middle East



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Russia :

Email : iommoscow@iom.int

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Assistance provided by international organizations
- Shelter operated by the Russian Red Cross in St Petersburg
- Shelter for medium to long-term assistance and counselling in Moscow



NATIONAL EMERGENCY HOTLINE

National hotline for migrants, refugees and VoT :

8-800-333-00-16

Slovak Republic

MAIN TRENDS AND FIGURES



- Mainly country of origin
- 25 victims identified and included into the national program in 2015
- Main types of exploitation : forced labour, sexual exploitation, forced begging, forced marriages
- Main destination countries : The UK, Germany, Ireland, Netherlands, Switzerland, Poland, Belgium, Austria
- Estimated to be also transit or destination country for victims of forced labour from Romania, Ukraine, Vietnam, Thailand, China, The Philippines
- Vulnerable groups :
 - Slovak women of Romani descent subjected to forced marriages combined with forced labour or sex trafficking
 - disabled people subjected to forced begging
 - homeless people exploited for forced labour
 - Slovak children of Romani descent subjected to sexual exploitation internally and forced criminal behavior in The UK



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Slovakia :

Phone : +421 02 5249 0511

Email : bratislavatrafficking@iom.int



NATIONAL EMERGENCY HOTLINE

National Hotline for Victims of Human Trafficking

+421 800 800 818

(operated 24/7)

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- National programme of support and protection for victims of human trafficking (provides assisted voluntary return and complex reintegration services incl. safe housing)
- IOM Slovakia, SKC Dotyk, Caritas Slovakia
- Ministry of Interior of the Slovak Republic

Spain

MAIN TRENDS AND FIGURES



- 169 victims identified in 2015
- Main types of exploitation: forced labour and sexual exploitation (men, women and children)
- Main countries of origin for sexual labour : Women from Eastern Europe (particularly Romania, Bulgaria, Ukraine, Russia, Hungary and Croatia), South America (particularly Paraguay, Brazil, Colombia, and Ecuador), China and Nigeria
- Main countries of origin for forced labour : Men and women from China, India, men from Romania (low criminal activities), men from Hungary (agriculture) and Pakistan (domestic service, textile, agricultural, construction, industrial and service industries)

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Eligibility to temporary residence permit and asylum
- Assistance through NGOs and IOs: APRAMP, Proyecto Esperanza and SICAR (run by the Sisters Adoratrices), Villa Teresita, ACCEM, MdM, Caritas, Fundacion Cruz Blanca, Red Cross Spain, APIP-ACAM, IOM
- National Rapporteur on Trafficking in Persons



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Spain :

Phone : +34 915943670



NATIONAL EMERGENCY HOTLINE

Instituto de la Mujer :

900 191 010

900 152 152

APRAMP 24H Hotline :

+34 609589479

Proyecto Esperanza 24H Hotline :

+34 607542515

Villa Teresita Madrid 24H Hotline :

+34 616097238

Switzerland

MAIN TRENDS AND FIGURES



- 208 victims assisted in 2015
(Swiss Federal Statistics' estimations)
- Main types of exploitation : sexual exploitation, forced labour, domestic servitude and child begging
- Main countries of origin : Hungary, Romania, Bulgaria, Nigeria, Cameroun, Thailand, Brazil and the Dominican Republic



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM Switzerland :

Address : Thunstrasse 11, 3000 Bern 6

Phone : +41 31 350 82 13

Website : www.ch.iom.int

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Advocacy and Support for Migrant Women and Victims of Trafficking (FIZ) : specialized NGO based in Zurich (with shelters), www.fiz-info.ch, +41 44 436 90 00
- Au Coeur des Grottes : NGO based in Geneva (with shelter), www.coeur.ch, +41 22 338 24 80
- Astrée : NGO based in Lausanne (with shelter), www.astree.ch, +41 21 544 27 97
- Swiss Co-ordination Unit against Trafficking in Persons and Smuggling of Migrants (SCOTT) : National Coordination Agency, <http://www.ksmm.admin.ch/ksmm/en/home.html>



NATIONAL EMERGENCY HOTLINE

National Hotline operated
by the NGO Act212 :

840 212 212

(10am-6pm, Monday-Friday)

Hotline in Geneva :

0800 20 80 20

(2-6pm, Monday-Friday)

The Netherlands

MAIN TRENDS AND FIGURES



- In 2015, registration of 1,321 possible trafficking victims according to the National Rapporteur
- Types of exploitation: sexual exploitation, labour exploitation and forced illicit activities
- In 2015, an increase of the number of minor victims to 25%
- Main countries of origin: Netherlands, Bulgaria, Romania, Poland and Hungary



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM The Netherlands :

Phone : + 31 (0) 88 – 746 44 66

Website : www.iom-nederland.nl

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Eligibility to a temporary residence permit
- Shelter, social assistance, medical care & legal aid
- Main care coordinator : Comensha
Website : <http://mensenhandel.nl/>



NATIONAL EMERGENCY HOTLINE

Comensha Helpdesk :

033 – 448 11 86

www.hoenuverder.info

Ukraine

MAIN TRENDS AND FIGURES



- 102 victims identified by the state, 740 identified by IOM in 2015
- Main types of exploitation: sexual exploitation and forced labour
- Main countries of origin : Moldova, Vietnam, Central Asian countries
- A source country for : Russian Federation, Poland, Turkey

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Assistance through governmental stakeholders, NGOs and IOs : shelter, social, psychological and medical support, legal counselling, professional training and access to employment

CONTACT FOR ASSISTED VOLUNTARY RETURN



IOM Ukraine :

Tatiana Netch - Email : tnetch@iom.int,
Yulia Yatsenko - Email : yyatsenko@iom.int,
Phone : +380 (044) 568-50-15 (Ext. 114, 118)
Iryna Titarenko - Email : ititarenko@iom.int



NATIONAL EMERGENCY HOTLINE

National Toll-Free Counter-Trafficking and Migrant Advice Hotline :

0 800 505 501

(free from landline phones on the territory of Ukraine)

527

(free for clients of Kyivstar, MTS, Lifecell on the territory of Ukraine)

+38 (0352) 523952

(from abroad)

E-MAIL : CMAVN.TERNOPIL@GMAIL.COM

United Kingdom

MAIN TRENDS AND FIGURES



- 3,266 potential victims identified in 2015 - 40% increase on 2014
- Main types of exploitation : forced labour and criminal exploitation
- Main countries of origin : Albania, Vietnam and Nigeria



CONTACT FOR ASSISTED VOLUNTARY RETURN

IOM UK :

Website : unitedkingdom.iom.int

ASSISTANCE AVAILABLE AND MAIN STAKEHOLDERS INVOLVED



- Support and assistance to adult victims of human trafficking for a minimum of 45 days : accommodation, counselling, medical and psychological support
- Assistance is provided by the Salvation Army and 11 partner organisations (among which : the Medaille Trust, City Hearts, Migrant Help, Unseen UK) through a network of safe houses in 19 geographical locations across England and Wales.



NATIONAL EMERGENCY HOTLINE

National Hotline :

0800 0121 700

[HTTPS://MODERNSLAVERY.CO.UK/NEED-HELP.HTML](https://modernslavery.co.uk/need-help.html)

New helpline and ressource center
to be launched in 2016 by Unseen UK

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Most of the figures included in the report are based on the 2016 Trafficking in Persons report published by the Department of State of the United States of America, that can be consulted on <https://www.state.gov/j/tip/rls/tiprpt/>.

IOM is committed to the principle that humane and orderly migration benefits migrants and society. As an intergovernmental organization, IOM acts with its partners in the international community to: assist in meeting operational challenges of migration; advance understanding of migration issues; encourage social and economic development through migration; and work towards effective respect of the human dignity of migrants and their well-being.

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